

Full Name	Professional Title	Credentials	Organization	City	Zip Code	Email Address	Phone Number	Does your organization participate in the NAHAM Credential Program?	Does your organization allow outside candidates to test at your facility?	Are you willing to travel to proctor?	If so, how far?
Arizona											
Julie Johnson	Director Patient Access/HIM/ Privacy Officer		Mt. Graham Regional Medical Center	Safford	85546	Julie.Johnson@mtgraham.org	(928) 348-4027	Yes	Yes	Yes	In home state only
Arkansas											
Cheryl Bucz	Main Reg Supervisor		BRMC	Mountain Home	72653	CBucz@baxterregional.org	508-7054	Yes	Yes	Yes	Up to 100 miles
Michelle Morphis	Director of Graduate Placement and Community Development		Heritage College	Little Rock	72227	MichelleM@heritage-education.com	(501) 708-0909 (501) 708-0910 (501) 708-0911	Yes	No	No	
California											
Donna Aasheim	Director, Patient Access Services		Southwest Healthcare System	Murrieta	92270	Donna.Aasheim@uhsinc.com	951-696-2618	Yes	Yes	Yes	Tri-State area only
Joshua Bear	Insurance Specialist		Saint Agnes Medical Center	Fresno	93720	joshua.bear@samc.com	450-4090	Yes	Yes	No	
Nancy Bliese	Staff Development Coordinator	RN, MSN	Mendocino Coast District Hospital	Fort Bragg	95437	nbliese@mcch.net	707-961-4601	Yes	NO	NO	
Terese Davis	Director, Patient Access & Communications	MBA, CHAM	NorthBay Healthcare	Fairfield	94533	TDavis@northbay.org	(707) 646-5301	Yes	Yes	Yes	Up to 50 miles
Raye Deleurme	Financial Clearance Representative	MBA, CHAA	Sutter Health Shared Services	Roseville	95661	RayeDeleurme@gmail.com	(916) 297-9104	Yes	Yes	Yes	0-20 miles
Alex MacLennan	HR Director	PHR	Tahoe Forest Health System	Truckee	96161	amaclelennan@tfd.com	530-582-3543	Yes	No	No	Within city limits
Kelechi Ogwuegbu	Service Representative		Kaiser Permanente	San Diego	92123	Kelechi.Ogwuegbu@kp.org	(442) 333-5037	Yes	Yes	Yes	Within city limits
Misondri Smartt	Senior Financial Clearance Team member		Sutter Health Shared Services	Roseville	95742	smarttmr@sutterhealth.org	2978300	Yes	No	Yes	0-20 miles
Susan Sigler	Regional Director, Patient Access West		Navigant Cymetrix	Irvine	92606	@cymetrix.com	(559) 280-9369	No	Yes	Yes	Over 100 miles
Dorene Smith	Financial Clearance Team Member		Sutter Health Shared Services	Roseville	95747	DoreneSmith56@gmail.com	297-8004	Yes	No		
Monica Vega	Patient Access Training Specialist		Saint Agnes Medical Center	Fresno	93720	Monica.Vega@samc.com	(559) 450-3744	Yes	No	No	
Colorado											
Kelly Clasen	Director of Business Services	CRCR	Longmont United Hospital	Longmont	80501	KClasen@luhcares.org	(303) 651-5012	Yes	Yes	Yes	Up to 100 miles
Christina Vargo	Patient Access Specialist		Denver Medical Health Center	Denver	80204	Christina.Vargo@dhaa.org	602-3051	Yes	No	No	
Delaware											
Linda Yekenchik	Manager, ED Registration and Admissions	CHAM	Beebe Medical Center	Lewes	19958	LYekenchik@bbmc.org	645-3526	Yes	Yes	Yes	Up to 100 miles
District of Columbia											
Renee Edwards	Patient Access Manager	CHAM, MBA	Children's Medical Center	Washington	20010	Redwards@childrensnational.org	(202) 476-5206	Yes	Yes	Yes	Up to 20 miles
Florida											
Clarissa Cruz	Patient Financial Services		Florida Hospital	Orlando	34747	Cladan96@gmail.com	303-4000	Yes	Yes	Yes	Within city limits
Heriberto Fernandez	Eligibility Manager		Adreima	Vero Beach	32960	Herbie.Fernandez@adreima.com	(772) 828-0556	Yes	No	No	
Emily Goldenberg	Credit and Collections Manager	BA, MBA, CHAM	Halifax Health	Daytona Beach/Port Orange	32114	egoldenb@stetson.edu	425-1005	Yes	Yes	No	
Iris Woulard-King	Patient Access Manager		Indian River Medical Center	Vero Beach	32960	Iris.Woulard-King@irmc.cc	(772) 567-4311 x3602	Yes	No	Yes	Up to 100 miles
Jacob Lopez	Director		Indian River Medical Center	Vero Beach	32960	Jacob.Lopez@irmc.cc	(772) 567-4311	Yes	No	No	
Alexandra Padron	Patient Access Educator		Baptist Health South Florida	Miami	33176	AlexandraPa@baptisthealth.net	596-7910	Yes	No	Yes	Up to 50 miles
Theresa Santiago	Patient Access Coordinator		Jackson Memorial Hospital	Miami	33136	theresasantiago455@gmail.com	305-585-6285	Yes	Yes	Yes	Up to 50 miles
Rachel Vincent	Patient Access Educator		Baptist Health South Florida	Miami	33176	RachelVi@baptisthealth.net	596-2853	Yes	No	Yes	Up to 50 miles
Georgia											
Rebecca Davis	Lab/ HIT Director	MLT	Shaw Center for Women's Health	Thomasville	31792	Rebecca@shawcenter.com	(229) 226-8800	No	No	No	
Toiya Jones	Associate Director, Revenue Cycle Consulting	CHAM	Optum360	Atlanta	30303	Toiya.Jones@optum360.com	(770) 366-4486	No	Yes	Yes	Tri-State area only
Allison Upton	Compliance Specialist		Northside Hospital	Atlanta	30342	allison.upton@northside.com	404-851-8431	Yes	Yes	No	
Illinois											
Cody Lockhart	Program Manager	MBA, RHIA, CHAA	Northwestern Medicine	Chicago	60611	clockhar@nm.org	(312) 926- 6178	Yes	No	No	
Indiana											
Yvonne Chandler	Performance Expert	CHM CHAA	IU Health	Indianapolis	46219	yhandler@iuhealth.org	317-963-0799	Yes	No	Yes	
Teri Cheeks-Rice	Performance Expert	CHAM	IU Health	Indianapolis	46219	Trice@iuhealth.com	(317) 9624211	Yes	No	Yes	
Suzan Dillery	Adjunct Instructor	CHAM - Proctor	Ivy Tech	Anderson	46208	ScrubWoman2001@yahoo.com	(765) 623-2058	Yes	Yes	Yes	Up to 100 miles
Iowa											
Andrew Wooten	Patient Access Manager		UnityPoint Des Moines	Des Moines	50309	Andrew.Wooten@unitypoint.org	343-1604	No	Yes	Yes	Up to 50 miles
Louisiana											
Amanda Baker	Manager		St. Francis Medical Center	Monroe	71201	Amanda.Baker@stfran.com	327-7394	Yes	Yes	No	
Justin McKnight	Assistant Administrator of RHC	BBA, BSRT*	Christus Health	Coushatta	71019	Justin.McKnight@christushealth.org	(318) 932-2211	Yes	No	No	Within city limits
Krystal Vangoosen	Patient Access Representative III	CPAT	Christus St. Frances Cabrini Hospital	Alexandria	71301	Krystal.Swank@christushealth.org	(318) 448-4943	Yes	No	Yes	Up to 100 miles
Maryland											
Wendy Riccitelli	Director of Clinic Administration		Health Care for the Homeless	Baltimore	21202	wmrv74@gmail.com	703-1177	No	Yes	Yes	20-50 Miles

Jennifer Zeback	PFS Training Manager	CHAM	MedStar Health	Baltimore	21236	Jennifer.E.Zeback@medstar.net	(410) 933-2893	Yes	Yes	Yes	Up to 100 miles
Massachusetts											
Jason Hull	HR Director		Nantucket Cottage Hospital	Nantucket	2554	JHull1@partners.org	(508) 825-8252	Yes	No	No	
Michigan											
Holly Harrison	Client Team Assistant	CHAA	Allegan General Hospital	Allegan	49010	hollyharrison@agehosp.org	(269) 686-4066	Yes	No	No	
Rachael Jungblunt	Senior Program Manager		College	Grand Rapids	49503	RJungblun@grcc.edu	(616) 234-3625	No	Yes	No	In home state only
Sara Van Dyk	Patient Access Training Coordinator/ Data Analyst	CHAA	Bronson Methodist Hospital	Kalamazoo	49007	sandyks@bronsonbh.org	269-341-6603	No	Yes	No	
Jennifer Van Dyke	Patient Registration Coordinator	CHAM RHIT	North Ottawa Community Hospital	Grand Haven	49417	JVanDyke@noch.org	(616) 844-4617	Yes	Yes	Yes	Up to 50 miles
Minnesota											
Erika Greenlee	Manager, Patient Access	MHA	Children's Minnesota	Edina	55436	erika.greenlee@childrensmn.org	952-992-5391	Yes	Yes	No	
Mississippi											
Michelle Hagerdon	Patient Access Manager		Singing River Health System	Pascagoula	39581	Michelle.Hagerdon	809-5659	Yes	No	No	Up to 20 miles
Missouri											
Myki Ross	Contract Trainer		Self Employed	O'Fallon	63366	mykross@yahoo.com	(314) 518-4408	No	No	Yes	
Montana											
Allen Way	Instructional Designer		Benefis Health System	Great Falls	59405	AllenWay@benefis.org	(406) 455-5584	No	No	No	
Nebraska											
Rosalie Kramer	Financial Operations Coordinator		Regional West Medical Center	Scottsbluff	69363	Kramerr@rwmc.net	630-1380	Yes	Yes	Yes	Tri-State area only
Nevada											
Christine Barton	Patient Access Supervisor		Renown Health	Reno	89502	cbarton@renown.org	775-982-5694	Yes	No	Yes	Only within city limits
Randi Davis	Patient Access Training Coordinator		Renown Health	Reno	89502	RDavis@renown.org	(775) 982-4681	Yes	Yes	Yes	Up to 100 miles
Christopher Rhodes	Patient Access Training Coordinator		Renown Health	Reno	89502	CRhodes@renown.org	(775) 982-4681	Yes	Yes	Yes	Up to 100 miles
Caitlin Torres	Supervisor of Patient Access		Renown Health	Reno	89502	ctorrs2@renown.org	(775) 982-2169	Yes	No	Yes	City limits only
New Hampshire											
Randy Whittum	Floater Registrar		Littleton Regional Healthcare	Littleton	3561	rwhittum@rhcares.org	444-9596	Yes	Yes	Yes	50-100 miles
New Jersey											
Jo Ann Panzironi	Supervisor Patient Access	CHAM	The Valley Hospital	Ridgewood	7450	Jpanzir@valleyhealth.com	(201) 291-6020	Yes	Yes	No	Tri-State area only
Virginia Ramos	ED Registration Manager		Robert Wood Johnson University Hospital	Old Bridge	8857	GinRamos@gmail.com	(732) 679-2499	Yes	No	Yes	Up to 20 miles
Maria Rivera	Supervisor		RWJ University Hospital Somerset	Somerville	8876	Maria.Rivera@rwjuh.edu	(908) 595-2629	Yes	yes	Yes	City limits only
Stevie Stevenson	Desputy Director Lourdes EMS / Military Affairs		Lourdes Health System	New Hanover	8551	@lourdesnet.org	(609) 901-3016	Yes	No	No	
Melissa Valendo	Director of Patient Access		Robert Wood Johnson University Hospital	Hamilton	8690	melissa.valendo4@rwjbh.org	609-584-6465	Yes	No	Yes	0-50 miles
New York											
Caroline Baker	Director of Health Information Management	RHIA	Carthage Area Hospital	Carthage	13619	CBaker@cahny.org	(315) 493-1005 ext. 2404	No	No	No	
Deb Mackenzie	Access Services Trainer		Bassett Healthcare Network	Cooperstone	13326	Deb.Mackenzie@Bassett.org	547-6694	Yes	No	No	
Dawn Metcalfe	Business Office Manager		CVPH Medical Center	Plattsburgh	12901	DMetcalfe@cvph.org	(518) 562-7471	No	No	No	
North Carolina											
Roselinen Agbor	Patient Representative (Volunteer)		CMC	Charlotte	28203	Roseljoff@yahoo.com	355-2000	No	No	Yes	Up to 50 miles
Hettion Booker	Site Administrator	Certified Substance Counselor	HSB Enterprise The Testing Center	Raleigh	27609	Hbooker@hsbenterpris.org	(866) 443-6449	No	Yes	No	
Jan Eanes	Education Nurse Specialist	RN	The Outher Banks Hospital	Nags Head	27959	JEanes@tebh.com	(252) 449-5688	Yes	No	No	
Amolita Horne	Patient Access Training Specialist Supervisor	CHAA, CAM	Cape Fear Valley Health System	Fayetteville	28304	@capefearevalley.com	615-3459	Yes	No	No	
Elizabeth Reason	Patient Access Director	CHAM	Cleveland County Healthcare System	Shelby	28150	@carolinahhealthcare.org	(980) 487-7471	Yes	No	Yes	Over 100 miles
Maria Robinson	Patient Access Manager		Mission Health System	Spruce Spine	28777	spcmjb@msj.org	(828) 766-7471	Yes	No	Yes	Up to 50 miles
Penelope Smith	Application Specialist II/ Trainer		Cape Fear Valley Health System	Fayetteville	28304	Pspady1210@yahoo.com	615-3458	Yes	Yes	No	
Ohio											
Adrienne Dolphin	Director		Relatecare	Cleveland	44144	adolphin@relatecare.com	216-445-2333	Yes	No	No	
Brian Glenn	Pas Supervisor	CHAA	University Hospitals Customer Service Center	Highland Hills	44122	@BRIAN_GLENN@UHHOSPITALS.ORG	216-358-1344	Yes	Yes	No	
Kenneth Kirby	Manager Admitting, Patient Access	CHAM, CHAA, CHTS-T	Metro Health Medical Center	Cleveland	44109	kkirby@metrohealth.org	778-7465	No	No	Yes	
Laura Klingensmith	Staff Development Coordinator	MSN, RN, CNOR	UH Geauga Medical Center	Chardon	44024	@uhhospitals.org	(440) 285-6880	No	No	No	
Marsha Soplecha	Educational Coordinator/ Supervisor of Patient Access		Cuyahoga Corporate College	Brunswick	44212	Msoplecha@outlook.com	816-4194	Yes	No	Yes	In home state only
Brittney Ridgers	Health Unit Associate		University Hospitals	Elyria	44035	brittney.ridgers@uhhospitals.org	440-506-1471	Yes	Yes	Yes	0-20 miles
Oklahoma											
Sarah Brown	Revenue Cycle Coordinator		Tahlequah City Hospital	Tahlequah	74464	SBrown@tch-ok.org	772-4590 (918) 744-3131 ext. 19152	Yes	No	Yes	Up to 50 miles
Patricia Mullen	Training Specialist		St. John Health Systems	Tulsa	74104	Patti.Mullen@sjmc.org		Yes	No	Yes	City limits only
Oregon											
Bernie Andreotti	Patient Access Management	CHAM	St. Charles Health System	Bend	97701	Baandreotti@stcharleshealthcare.com	(503) 869-8497	Yes	Yes	Yes	Over 100 miles
Mela Grant	Patient Access Director		Oregon Health & Science University	Portland	97239	GrantM@ohsu.edu					
Amy Isaacson	Trainer/ Curriculum		Kaiser Permanente	Portland	97206	Amy.E.Isaacson@kp.org	503-813-3959	Yes	No	Yes	0-20 Miles

Ashley Woodside-Biesenthal	Self Employed		Self Employed	Gresham	97030	AshleyBiesenthal@gmail.com	980-1926	No	No	Yes	Up to 50 miles
Pennsylvania											
Mary Edwards	Supervisor		Geisinger Health Systems	Danville	17822	MdEdwards@geisinger.edu	214-5696	Yes	No	No	
Daniel Falkowski	Supervisor		Geisinger Health Systems	Danville	17822	DwFalkowski@geisinger.edu	214-5577	Yes	No	No	
Theresa LaMotta	Supervisor		Geisinger Health Systems	Danville	17822	Tmlamotta@geisinger.edu	214-5646	Yes	No	No	City limits only
Mary Martin	Registration Education Specialist	CHAM	WellSpan Health	York	17401	MMartin3@wellspring.org	(717) 851-4808	Yes	Yes	No	City limits only
Roberta McNew	Supervisor		Geisinger Health Systems	Moosic	18505	RhMcnew@geisinger.edu	(570) 214-5570	Yes	No	No	City limits only
Tamika Watkins	Regional Manager of Hospital Access		WellSpan Health	Ephrata	17522	TWatkins3@wellspring.org	721-4348	Yes	No	Yes	Up to 50 miles
Rhode Island											
Paula Lilley	Manager, Patient Access Operations	CHAM	Prime Healthcare	Woonsocket	2895	plilley@primehealthcare.com	401-769-4100	Yes	Yes	Yes	0-20 miles
South Carolina											
Coleste Amerson	Patient Access Director	CHAM	Conifer Health Solutions	Mount Pleasant	29464	Coleste.Amerson@coniferhealth.com	(843) 416-6167	No	Yes	Yes	
Alicia Brown	CEO/Consultant	BS, MSTD, M.S.Ed	Virtual Training and Development Solutions, LLC.	Greenville	29607	alicia.brown@virtualtrainingsolutions.net	706-983-9096	Yes	Yes	Yes	Tri-State area only
Pamela Parris	Director Patient Access Services		Spartanburg Regional Healthcare System	Spartanburg	29303	pparris@srhs.com	864-560-7841	Yes	Yes	No	
Carlos Robinson	Doctor	MD, MBA	Providence Hospitals	Columbia	29203	Carlos.Robinson@providencehospitals.com	803-865-4805	Yes	No	No	
Tennessee											
Tamela Combs	Lead Revenue Cycle Instructor		Mountain States Health Alliance	Johnson City	37601	CombsTJ@msha.com	(423) 431-1227	Yes	Yes	Yes	Up to 20 miles
Holly Hutchens	Patient Access Director	CHAM	Williamson Medical Center	Franklin	37067	Mhutchen@bellsouth.net	504-2155	Yes	No	Yes	Up to 50 miles
Heather Mann	Lead Revenue Cycle Instructor		Mountain States Health Alliance	Johnson City	37601	MannD@msha.com	(423) 431-1239	Yes	No	No	
Texas											
Kelly Burns	Administrative Assistant		Texas Health Resources	Arlington	76010	kellycummins@texashealth.org	236-1744	Yes	Yes	No	
Heather Duncan	Revenue Cycle Administration		Children's Medical Center	Dallas	75235	Heather.Duncan@childrens.com	456-1226	Yes	No	No	
Eliana	Fagundo		Houston Community College	Houston	77051	eliana.fagundo@hccs.edu	(713)-718-6471	Yes	Yes	No	
Lionso Gomez	Patient Access Manager	CHAM	Children's Medical Center	Dallas	75235	leo.gomez@childrens.com	456-7186	Yes	Yes	Yes	20-50 miles
Susan Gomez	Admissions Educator & Auditor		Trinity Mother Frances Hospital	Tyler	75701	Susan.Connolly@tmfhc.org	606-5298	Yes	Yes	Yes	Only within city limits
Okeke Harris	Testing Manager		Houston Community College	Houston	77051	Okeke.Harris@hccs.edu	(713) 718-6472	No	Yes	No	Up to 20 miles
Ayessa Khan	PT Testing Assistant/Protctor		Houston Community College	Houston	77051	ayessa.khan@hccs.edu	(713)-718-6471	Yes	Yes	No	
Pamela Lee	Director of Staff Development	RN, BSN	Guadalupe Regional Medical Center	Seguin	78155	PLee@grmedcenter.com	(803) 401-7356	Yes	No	No	Within city limits
Brittany Little	Educator/Auditor		Christus Mother Frances Hospital	Tyler	74703	Brittany.Little@tmfhc.org	903-606-2915	Yes	Yes	Yes	Only within city limits
Michelle Moore	Patient Access Representative		Texas Emergency Care	Humble	77346	trimy2004@gmail.com	727-4105	No	No	Yes	20-50 miles In-tri state area
Audrey Parker	Manager, Access Services		The Heart Hospital Baylor Plano	Plano	75093	audrey.parker@hswhealth.org	814-4103	No	Yes	Yes	20-50 Miles
Donna Pruitt	Front Office		Emerus	Fort Worth	76137	pruittd96@yahoo.com	294-6351	Yes	No	Yes	City limits only
Kim Simpson	Billing Manager		Secton Highland Lakes	Burnet	78611	ksimpson@seton.org	(512)-715-3362	Yes	No	No	
Zahra Sour	PT Testing Assistant/Protctor		Houston Community College	Houston	77051	zahra.sour@hccs.edu	713-718-6471	Yes	Yes	No	
Maria Yanez	Manager		Food Service	Mission	78574	Maria.Yanez30@gmail.com	(956) 252-8970	Yes	Yes	No	Up to 50 miles
Virginia											
Melissa Gikes-Smith	Patient Access ED Supervisor	CHAM	Novant Health	Manassas	20110	Magikes-Smith@novanthealth.org	224-5227	Yes	Yes	No	
Kimberly McCleam	Emergency Services Registration Manager		Chesapeake Regional Medical Center	Chesapeake	23320	Kimberly.Wilson@chesapeakehospital.com	312-6283	Yes	Yes	Yes	Up to 50 miles
Tona Messersmith	Patient Access Specialist		Valley Health Winchester Medical Center	Winchester	22601	tmessers@valleyhealthlink.com	538-7693	Yes	Yes	Yes	
Tammy King	Senior Manager		Inova Fairfax Hospital	Falls Church	22042	Tammy.King@inova.org	(703) 7762333	Yes	Yes	Yes	Tri-state area only
International											
Ramkishor Pandey	Senior Executive Clinical Administration		Kokilaben Dhirubhai Ambani Hospital	Mumbai	400053	pandeyramkishor@gmail.com	(932) 072-3338	No	No	Yes	Tri-state area only