

**Understanding and Managing Aggressive Behaviors in Older Adults with Mental Health Issues or Dementia**

**Objectives:**

- Review forms of aggression
- Recognize emotional triggers and interactions to aid persons with anger and aggressive behaviors
- Learn early pro-active behavioral level recognition and intervention techniques
- Relate to patient's anger and aggression through role play scenarios
- Discuss interventions to appropriately defuse aggressive behaviors

**When: November 3, 2016**  
**11:30 a.m. to 2:30 p.m.**  
**Lunch at 11:30 a.m. - Registration Required**

**Where: Providence Place Retirement Community of Chambersburg**  
**2085 Wayne Road**  
**Chambersburg, PA 17202**

**Presenter:**

**Stacy Milheim, BS, CDP**  
Community Liaison  
Haven Behavioral Hospital



**Guest Speaker:**

**Edward Ostrowski, BHT**

**Deadline: September 30, 2016**

**2 Contact Hours offered**

(CE fee for Social Workers is \$15.00 for NASW-PA members and \$25.00 for non-NASW-PA members, payable to NASW-PA Chapter after the event. There is no charge for Nurses and PCH & Nursing Home Administrators Contact Hours)

NASW-PA Chapter is a co-sponsor of this workshop. CEs will be awarded for completion of this course. NASW has been designed as a pre-approved provider of professional continuing education for social workers (Section 47.36) Marriage and Family Therapist (Section 48.36) and Professional Counselors (Section 49.36) by the PA State Board of Social Workers, Marriage and Family Therapists and Professional Counselors.

Application for approval of continuing education program is pending from the State Board of Examiners of Nursing Home Administrators.

This activity has been submitted to the PA State Nurses Association for approval to award contact hours. PA State Nurses Association for approval of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This education activity has been approved by the Department of Human Services -Adult Residential Licensing for PCH Administrators.

**Understanding and Managing Aggressive Behaviors in Older Adults - 11/3/16**

**Registration Form:**

Registration Deadline: September 30, 2016

Professional Title (check one):

- Direct Care Worker
- Certified Nursing Assistant
- Personal Care Attendant
- Companion
- Home Health Aide
- Nurse
- Social Worker
- Long Term Care Administrator
- PCH Administrator
- Other \_\_\_\_\_

**Please PRINT**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

Organization: \_\_\_\_\_

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