Dear Bar and Foundation Leaders:

Welcome to Toronto and the annual meetings of the National Association of Bar Executives, the National Conference of Bar Presidents and the National Conference of Bar Foundations, August 2 through August 6, 2011. Descriptions of NABE, NCBP and NCBF joint sessions, as well as programming individually sponsored by each group are contained in this schedule of events.

NABE programming starts officially on Wednesday, August 3 with the plenary session, “The Future of the Legal Profession,” and continues the discussion from the midyear meeting about the impact of globalization, technology and other developments on the legal profession. After the plenary, fifteen breakout sessions will take place, covering topics that include finding the right smart phone applications, attracting and retaining the GenY member, avoiding burnout, motivating employees and building membership.

Joint programming begins on Friday, August 5, with “How the Public Finds Lawyers,” a panel discussion about the results of a Harris public opinion poll and how the poll’s findings can affect bar associations and the courts. Following the plenary, officers and staff from bars and foundations will attend the first round of workshops on topics including bar leadership and indigent defense, regulation and delivery of legal services and corporate social responsibility. Following the morning workshops, recipients of the NABE Bolton Award for Outstanding Bar Leadership, NCBF/LexisNexis Partnerships for Success Award, the ABA Partnership Awards and several other awards will be recognized for their contributions to the profession at the joint luncheon.

After lunch, attendees will choose from a second set of workshops exploring topics ranging from court funding issues to a look at how Ontario’s local bars operate. Later, members of the Metropolitan Bar Caucus will elect officers for the 2011-2012 organizational year and discuss issues of interest to metropolitan bars. NCBF concludes the afternoon with roundtable discussions on board and committee structure; fiscal formulas; and board issues. Friday activities will end with an evening joint reception at the Law Society of Upper Canada, Canada’s oldest and largest law society, where registrants will enjoy fine food and fellowship as they chat with fellow bar leaders.

On Saturday morning, NCBP programming begins with breakfast roundtables, an address by ABA President-elect Wm. T. (Bill) Robinson III, and a panel discussion outlining challenges facing diversity and inclusion in the U.S. and Canada. NCBF will feature the winner of its first Partnerships for Success Award, then host a program on successfully creating a case statement.

Be sure to take advantage of the opportunity to network with the generous sponsors of our annual meetings at the daily breaks and at the special events. Also, make sure our Canadian hosts know how much we appreciate their help with the planning of this meeting. We also extend our appreciation to the NABE, NCBP and NCBF boards and committee members for their generosity and hard work.

We hope that you’ll find the programming enjoyable and beneficial for your bar. Your feedback and suggestions are requested as we plan for future meetings, so please complete the evaluations that will be sent to you via email after the meeting. Have a terrific time in Toronto!

Sincerely,

Carolyn B. Witt, NABE President
James P. Nolan, NCBP President
Thomas R. Tinder, NCBF President
All events will take place at the Fairmont Royal York, 100 Front Street, Toronto, ON, (416) 368-2511, unless otherwise indicated.

Greetings from the Officers of the NABE, NCBP, and NCBF ................................................................. 1
NABE/NCBP/NCBF Annual Meetings At-a-Glance ................................................................................. 4

**NABE** ............................................................................................................................................. 6
NABE Sponsors ............................................................................................................................................... 6
NABE Board of Directors Meeting ........................................................................................................... 7
NABE Communications Section Executive Council Meeting ..................................................................... 7
NABE Orientation for First-time Attendees ................................................................................................. 7
NABE Welcome Reception ........................................................................................................................ 7
NABE First-time Attendees’ Dinner .......................................................................................................... 7
NABE Breakfast and Introductions ........................................................................................................... 7
NABE Plenary Session (Welcome to Toronto) .......................................................................................... 7
NABE Plenary Session (Future of the Legal Profession – Part II) ............................................................. 7
NABE Plenary Roundtable Discussions .................................................................................................. 7
NABE Sponsor Networking Break .......................................................................................................... 7
First Session of NABE Concurrent Track Programs ................................................................................ 8
NABE General Lunch and Committee/Forum Meeting Opportunity ..................................................... 8
NABE Lunch and Discussion for Associate/Assistant Executive Directors .............................................. 8
Second Session of NABE Concurrent Track Programs ........................................................................... 8
NABE Sponsor Networking Break .......................................................................................................... 9
Third Session of NABE Concurrent Track Programs ............................................................................. 9
NABE Wednesday Night Reception ....................................................................................................... 9
NABE Breakfa...
NCBP/NABE/NCBF Roundtable Discussions ................................................................. 17
NCBP Nominating Committee Meeting .................................................................... 17
NCBP/NCBF Sponsor Appreciation and Networking Break .................................... 17
First Session of NCBP/NABE/NCBF Joint Concurrent Workshops ..................... 18
NCBP/NABE/NCBF Joint Awards Luncheon ............................................................. 18
NCBP/NCBF Sponsor Appreciation and Networking Break .................................... 18
Second Session of NCBP/NABE/NCBF Joint Concurrent Workshops ................ 19
MBC Annual Meeting ........................................................................................... 19
NCBP Forum on Ethnic and Racial Diversity ......................................................... 19
NCBP/NABE/NCBF Joint Reception ..................................................................... 19
NCBP Breakfast Roundtables ............................................................................... 19
Metropolitan Bar Caucus Executive Committee Meeting .................................... 20
NCBP Plenary Session (Key Developments, Issues and Resources) ..................... 20
NCBP Plenary Session (ABA President-elect Speaks) ........................................... 20
NCBP Plenary Session (Even More Hot Tips for Bar Leaders) ............................ 20
NCBP Plenary Session (Diversity and Inclusion) ................................................... 20
NCBP Executive Council Roster ........................................................................... 21
NCBP Committee Rosters .................................................................................... 21
NCBP Organizational Members ............................................................................ 22
NCBP Special Membership Categories ................................................................ 24
NCBP Past Presidents and Fellows Award Recipients ......................................... 26
MBC Executive Committee .................................................................................. 26
MBC Past Presidents ........................................................................................... 27

NCBF .................................................................................................................... 27
NCBF Sponsor Acknowledgement ........................................................................ 27
NCBF Board of Trustees Meeting ....................................................................... 27
NCBF Thursday Night Dinner ............................................................................ 27
Breakfast and Joint Meeting of the NCBP, NABE, and NCBF (Welcome) ............ 27
NCBP/NABE/NCBF Joint Plenary Session (How the Public Finds Lawyers) ...... 27
NCBP/NABE/NCBF Roundtable Discussions .................................................... 28
NCBF Sponsor Appreciation and Networking Break ........................................... 28
Joint Workshop 5A – Corporate Social Responsibility ....................................... 28
NCBP/NABE/NCBF Joint Awards Luncheon ....................................................... 28
NCBP Sponsor Appreciation and Networking Break ........................................... 28
Joint Workshop 5B – Involve Your Board in Gift Acquisition and Stewardship .... 28
NCBF Roundtable Discussions .......................................................................... 28
NCBP/NABE/NCBF Joint Reception ................................................................ 29
NCBF Breakfast and Membership Meeting ......................................................... 29
NCBF Plenary Session (Partnerships for Success Award Presentation) .......... 29
NCBF Plenary Session (Building a Compelling Case for Support) .................... 29
NCBF Closing Remarks and Adjournment ......................................................... 29
NCBF Board of Trustees ..................................................................................... 30
NCBF Past Presidents and Trustees Emeritus .................................................... 30
NCBF/LexisNexis Partnerships for Success Award Recipient ......................... 31
NCBF Award for Bar Foundation Excellence Recipients .................................. 31
NCBF/ALPS Foundation Services Award Recipients ........................................ 31

ABA Division for Bar Services Staff ................................................................. 32
Future Meeting Dates ....................................................................................... 32
## NABE/NCBP/NCBF Annual Meeting At-A-Glance

| TUESDAY  
AUGUST 2, 2011 | WEDNESDAY  
AUGUST 3, 2011 | THURSDAY  
AUGUST 4, 2011 |
|----------------|----------------|----------------|
| **8:30 a.m. – 2:00 p.m.**  
NABE Board of Directors Meeting  
York, Main Mezzanine | **7:00 a.m. – 4:45 p.m.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor | **7:00 a.m. – 5:30 p.m.**  
NCBF Joint Registration  
Canadian Foyer, Convention Floor |
| **3:30 p.m. – 5:00 p.m.**  
NABE Communications Section Executive Council Meeting  
New Brunswick, Main Mezzanine | **8:00 a.m. – 8:55 a.m.**  
NABE Breakfast and Introductions  
Concert Hall, Convention Floor | **7:30 a.m. – 9:00 a.m.**  
NCBP Finance & Investment Committees Meeting  
Prince Edward Island, Main Mezzanine |
| **3:30 p.m. – 6:00 p.m.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor | **9:00 a.m. – 9:15 a.m.**  
NABE - Welcome to Toronto  
Canadian, Convention Floor | **8:00 a.m. – 9:00 a.m.**  
NCBP Sponsorship Committee Meeting  
Saskatchewan, Main Mezzanine |
| **4:30 p.m. – 5:30 p.m.**  
Orientation for NABE First-time Meeting Attendees  
British Columbia, Main Mezzanine | **9:15 a.m. – 10:00 a.m.**  
NABE Plenary Session: The Future of the Legal Profession  
Canadian, Convention Floor | **9:00 a.m. – 10:00 a.m.**  
NCBP Diversity Committee Meeting  
Saskatchewan, Main Mezzanine |
| **6:00 p.m. – 7:00 p.m.**  
NABE Welcome Reception  
Imperial Room, Main Floor | **10:00 a.m. – 11:00 a.m.**  
Plenary Roundtable Discussions  
Canadian, Convention Floor | **NCBP Membership Committee Meeting  
Prince Edward Island, Main Mezzanine** |
| **7:30 p.m. – 10:00 p.m.**  
NABE First-time Attendees’ Dinner  
The Fifth Grill & Terrace, 225 Richmond Street West, Toronto, (416) 979-3005 | **11:00 a.m. – 11:30 a.m.**  
NABE Sponsor Networking Break  
Ballroom, Convention Floor | **10:00 a.m. – 11:30 a.m.**  
NCBP Communications Section Breakfast  
Library, Main Mezzanine |
| **7:00 a.m. – 4:45 p.m.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor | **11:30 a.m. – 12:30 p.m.**  
First Session of NABE Concurrent Track Programs | **10:45 a.m. – 11:15 a.m.**  
NCBP Sponsor Networking Break  
Ballroom, Convention Floor |
| **7:00 a.m. – 5:30 p.m.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor | **12:30 p.m. – 1:30 p.m.**  
NABE General Lunch and Committee/Forum Meeting Opportunity  
Concert Hall, Convention Floor | **10:45 a.m. – 11:15 a.m.**  
NCBP Sponsor Networking Break  
Ballroom, Convention Floor |
| **7:00 a.m. – 4:45 p.m.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor | **12:30 p.m. – 1:30 p.m.**  
Lunch Discussion for Associate and Assistant Executive Directors  
York, Main Mezzanine | **11:15 a.m. – 12:15 p.m.**  
Fifth Session of NABE Concurrent Track Programs |
## NABE/NCBP/NCBF Annual Meeting At-A-Glance

### FRIDAY
**AUGUST 5, 2011**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event/Session</th>
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<tbody>
<tr>
<td>6:45 a.m. – 5:00 p.m.</td>
<td>NABE/NCBP/NCBF Joint Registration&lt;br&gt;Canadian Foyer, Convention Floor</td>
</tr>
<tr>
<td>7:45 a.m. – 10:50 a.m.</td>
<td>Breakfast and Joint Meeting of the National Conference of Bar Presidents, the National Association of Bar Executives and the National Conference of Bar Foundations&lt;br&gt;Canadian, Convention Floor</td>
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<tr>
<td>7:45 a.m. – 9:00 a.m.</td>
<td>Breakfast and Welcome</td>
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<td>9:00 a.m. – 10:50 a.m.</td>
<td>NCBP Plenary Session&lt;br&gt;Canadian, Convention Floor</td>
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<tr>
<td>10:50 a.m. – 11:15 a.m.</td>
<td>NCBF Sponsor Appreciation and Networking Break&lt;br&gt;Ballroom, Convention Floor</td>
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<tr>
<td>11:15 a.m. – 11:25 a.m.</td>
<td>Transfer Break</td>
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<tr>
<td>11:25 a.m. – 12:25 p.m.</td>
<td>First Session of Joint Concurrent Workshops</td>
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<tr>
<td>12:25 p.m. – 1:50 p.m.</td>
<td>NCBP/NABE/NCBF Joint Awards Luncheon&lt;br&gt;Canadian, Convention Floor</td>
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<tr>
<td>1:50 p.m. – 2:15 p.m.</td>
<td>NCBF Sponsor Appreciation and Networking Break&lt;br&gt;Ballroom, Convention Floor</td>
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<tr>
<td>2:20 p.m. – 3:20 p.m.</td>
<td>Second Session of Joint Concurrent Workshops&lt;br&gt;For Sessions 1A – 4B, please see NCBP section of this program booklet.</td>
</tr>
<tr>
<td>3:30 p.m. – 4:30 p.m.</td>
<td>NCBP Forum on Ethnic and Racial Diversity&lt;br&gt;Quebec, Main Mezzanine</td>
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<tr>
<td>5:30 p.m. – 7:30 p.m.</td>
<td>NCBF/NABE/NCBF Joint Reception&lt;br&gt;Osgoode Hall, South Entrance, Law Society of Upper Canada, 130 Queen Street West, Toronto, (416) 947-3361</td>
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### SATURDAY
**AUGUST 6, 2011**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event/Session</th>
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<tbody>
<tr>
<td>7:00 a.m. – 11:30 a.m.</td>
<td>NABE/NCBP/NCBF Joint Registration&lt;br&gt;Canadian Foyer, Convention Floor</td>
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<tr>
<td>7:00 a.m. – 9:15 a.m.</td>
<td>NCBF Breakfast Roundtables&lt;br&gt;Canadian, Convention Floor</td>
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<tr>
<td>8:00 a.m. – 9:15 a.m.</td>
<td>NCBF Breakfast Roundtables&lt;br&gt;Canadian, Convention Floor</td>
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<td>9:15 a.m. – 11:45 a.m.</td>
<td>NCBF Plenary Session&lt;br&gt;Canadian, Convention Floor</td>
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<tr>
<td>10:00 a.m – 10:10 a.m.</td>
<td>ABA President-elect Speaks</td>
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<tr>
<td>10:10 a.m – 10:30 a.m.</td>
<td>NCBF Nominating Committee Report</td>
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<tr>
<td>10:30 a.m. – 11:45 a.m.</td>
<td>Diversity and Inclusion in the U.S. and Canada – Shared &amp; Diverging Challenges</td>
</tr>
<tr>
<td>11:45 a.m.</td>
<td>Final Remarks and Adjourn</td>
</tr>
</tbody>
</table>

### NCBP
- 8:30 a.m. – 1:00 p.m. NABE Board of Directors Meeting<br>British Columbia, Main Mezzanine
- 9:00 a.m. – 10:50 a.m. Plenary Session<br>Canadian, Convention Floor
- 9:00 a.m. – 9:40 a.m. How the Public Finds Lawyers
- 9:40 a.m. – 10:50 a.m. Roundtable Discussions and Reporting Back
  - Remain at your selected table to discuss with your colleagues the survey findings and the implications for your bar foundations, and the delivery of legal services. The panelists will remain available for questions and comments during the reporting period.
- 10:50 a.m. – 11:15 a.m. NCBP Sponsor Appreciation and Networking Break<br>Ballroom, Convention Floor
- 11:25 a.m. – 12:25 p.m. First Session of Joint Concurrent Workshops
  - For workshops 1A - 4A, please see NCBP section of this program booklet.
- 12:25 p.m. – 1:50 p.m. NCBP/NABE/NCBF Joint Awards Luncheon<br>Canadian, Convention Floor
- 1:50 p.m. – 2:15 p.m. NCBF Sponsor Appreciation and Networking Break<br>Ballroom, Convention Floor
- 2:20 p.m. – 3:20 p.m. Second Session of Joint Concurrent Workshops
  - For Sessions 1B – 4B, please see NCBP section of this program booklet.
- 3:30 p.m. – 4:30 p.m. Metropolitan Bar Caucus Annual Meeting<br>Salon B, Convention Floor
- 3:30 p.m. – 4:30 p.m. NCBF Sponsor Appreciation and Networking Break<br>Ballroom, Convention Floor
- 5:30 p.m. – 7:30 p.m. NCBP/NABE/NCBF Joint Reception<br>Osgoode Hall, South Entrance, Law Society of Upper Canada, 130 Queen Street West, Toronto, (416) 947-3361

### NCBF
- 7:00 a.m. – 11:30 a.m. NABE/NCBP/NCBF Joint Registration<br>Canadian Foyer, Convention Floor
- 8:00 a.m. – 9:00 a.m. NCBF Breakfast and Membership Meeting
- 9:00 a.m. – 11:30 a.m. NCBF Plenary Session<br>Canadian, Convention Floor
- 9:00 a.m. – 11:15 a.m. NCBF Award Presentation<br>Ballroom, Convention Floor
- 10:00 a.m – 10:10 a.m. ABA President-elect Speaks
- 10:10 a.m – 10:30 a.m. NCBF Nominating Committee Report
- 10:30 a.m. – 11:45 a.m. Diversity and Inclusion in the U.S. and Canada – Shared & Diverging Challenges
- 11:45 a.m. | Final Remarks and Adjourn

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**TORONTO, ONTARIO**

2011 NABE NCBP NCFB ANNUAL MEETING
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<tr>
<th>PLATINUM</th>
<th>SILVER</th>
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<th>BRONZE (continued)</th>
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<tr>
<td><strong>LexisNexis</strong></td>
<td><strong>Affiniscape</strong></td>
<td><strong>Association of Legal Administrators</strong></td>
<td><strong>JobTarget</strong></td>
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<tr>
<td><strong>Dianne Callahan</strong>, Director, Associations Marketing</td>
<td><strong>Matt Hurt</strong>, Account Manager</td>
<td><strong>Lisa Mikita</strong>, Director of Conferences &amp; Meetings</td>
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</tr>
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<td>2935 Summitop Road NE</td>
<td>6200 Bridgepoint Parkway</td>
<td>75 Tri-State International, Suite 222</td>
<td>225 State Street, Suite 300</td>
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<td>Building 4, Suite 200</td>
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<tr>
<td><strong>Cyber Café and Hotel Keys</strong></td>
<td><strong>GEICO</strong></td>
<td><strong>Clio</strong></td>
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<tr>
<td><strong>ABA Retirement Funds</strong></td>
<td><strong>Deedre Daniel</strong>, Director, Partnership Marketing</td>
<td><strong>David Charron</strong>, Vice President of Sales and Marketing</td>
<td><strong>Nicholas Tovar</strong>, Director of Sales</td>
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<td><strong>Michael Moniz</strong>, Assistant Vice President, Sales and Marketing</td>
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<td><a href="mailto:ntovar@meridianone.com">ntovar@meridianone.com</a></td>
</tr>
<tr>
<td><strong>Flash Drives and Thursday General Breakfast</strong></td>
<td><strong>Legal Directories Publishing Company</strong></td>
<td><strong>Corevault</strong></td>
<td><strong>UnikSign Technologies</strong></td>
</tr>
<tr>
<td><strong>LawPay</strong></td>
<td><strong>Diane Chapman</strong>, President</td>
<td><strong>Jeff Cato</strong>, Vice President</td>
<td><strong>Pierre Belisle</strong>, President</td>
</tr>
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<td><strong>Amy Porter</strong>, CEO</td>
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<td>of Marketing</td>
<td>2001, McGill College Avenue, Suite 1900</td>
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<td><a href="http://www.uniksign.com">www.uniksign.com</a></td>
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<td>(512) 366-6970</td>
<td><a href="http://www.legaldirectories.com">www.legaldirectories.com</a></td>
<td><a href="mailto:Jeff.cato@corevault.com">Jeff.cato@corevault.com</a></td>
<td><strong>Unishippers</strong></td>
</tr>
<tr>
<td><a href="mailto:aporter@affinipay.com">aporter@affinipay.com</a></td>
<td><strong>Thursday Section Breakfasts</strong></td>
<td><a href="http://www.corevault.com">www.corevault.com</a></td>
<td><strong>Peter Pitts</strong>, Logistics Coordinator</td>
</tr>
<tr>
<td><a href="http://www.LawPay.com">www.LawPay.com</a></td>
<td><strong>USI Affinity</strong></td>
<td><strong>Euclid Technology</strong></td>
<td>990 E. Melbourne Avenue</td>
</tr>
<tr>
<td><strong>Tuesday Welcome Reception</strong></td>
<td><strong>Arnol B. Kaplan</strong>, President</td>
<td><strong>Dan Antonoff</strong>, Vice President, Sales</td>
<td>Melbourne, FL 32901</td>
</tr>
<tr>
<td></td>
<td>and COO</td>
<td></td>
<td>(800) 713-2111</td>
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<tr>
<td></td>
<td>100 Matawan Road, Suite 200</td>
<td></td>
<td><a href="mailto:peter.pitts@unishippers.com">peter.pitts@unishippers.com</a></td>
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<td>Matawan, NJ 07747</td>
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<td><a href="http://www.unishippers.com">www.unishippers.com</a></td>
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<tr>
<td></td>
<td>(732) 862-5418</td>
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<td><strong>IntellLinx</strong></td>
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<td><a href="mailto:arnol.kaplan@usiaffinity.com">arnol.kaplan@usiaffinity.com</a></td>
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<td><strong>Dave Dunning</strong>, President</td>
</tr>
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<td><a href="http://www.usiaffinity.com">www.usiaffinity.com</a></td>
<td></td>
<td>25A Crescent Drive</td>
</tr>
<tr>
<td></td>
<td><strong>Wednesday Lunch</strong></td>
<td></td>
<td>Suite 251</td>
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<td></td>
<td><strong>Wednesday Night Reception</strong></td>
<td></td>
<td>Pleasant Hill, CA 94523</td>
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<td></td>
<td><strong>Thursday Section Breakfasts</strong></td>
<td></td>
<td>(925) 899-3556</td>
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<tr>
<td></td>
<td><strong>Thursday Section Breakfasts</strong></td>
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<td><a href="http://www.intellinx.com">www.intellinx.com</a></td>
</tr>
</tbody>
</table>
TUESDAY, AUGUST 2, 2011

8:30 A.M. – 2:00 P.M.
NABE Board of Directors Meeting
York, Main Mezzanine

3:30 P.M. – 5:00 P.M.
NABE Communications Section Executive Council Meeting
New Brunswick, Main Mezzanine

3:30 P.M. – 6:00 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor

4:30 P.M. – 5:30 P.M.
Orientation for NABE First-time Meeting Attendees
British Columbia, Main Mezzanine

6:00 P.M. – 7:00 P.M.
Welcome Reception
Imperial Room, Main Floor
Come and join your fellow bar colleagues, speakers and sponsors. Attend this event and forget about traveler's fatigue! Boost your energy with networking, good company and laughter. Light reception fare is just what you need to kick off the meeting. See you there!
Sponsored by LawPay

7:30 P.M. – 10:00 P.M.
First-time Attendees’ Dinner
The Fifth Grill & Terrace, 225 Richmond Street West, Toronto,
(416) 979-3005
After the Welcome Reception, the NABE Board of Directors is pleased to host first-time NABE meeting attendees for a special dinner in their honor.

WEDNESDAY, AUGUST 3, 2011

7:00 A.M. – 4:45 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor
(Registration will be closed for lunch from 11:45 a.m. – 12:45 p.m.)

8:00 A.M. – 8:55 A.M.
Breakfast and First-time Attendees and Sponsor Introductions
Concert Hall, Convention Floor
Bid your fellow bar executives a good morning while you enjoy a continental breakfast. First-time meeting attendees and our meeting sponsors will be introduced before we head off to the opening plenary session.

9:00 A.M. – 9:15 A.M.
NABE - Welcome to Toronto
Canadian, Convention Floor

SPEAKERS
Carolyn Witt, New Haven, CT, NABE President, and Executive Director, New Haven County Bar Association
Nancy Roberson, Charlotte, NC, Chair, NABE Program Committee, and Executive Director, Mecklenburg County Bar Association
Rebecca Bentham, Hamilton, ON, Executive Director, Hamilton Bar Association

9:15 A.M. – 10:00 A.M.
NABE Plenary Session: The Future of the Legal Profession, PART II - Globalization
Canadian, Convention Floor
This plenary session will continue the discussion begun in Atlanta and present specific suggestions about how state, metro, county and specialty bar associations can work together with bar leaders, members of the bar, the judiciary and law schools to deal with the challenges that the legal profession is facing as a result of globalization, technology, changing demographics and other significant new developments in the practice. Choose a table that matches your bar association type: Mandatory State, Voluntary State, Large Metro and Small Local. We will remain in the meeting room after the plenary for the roundtable discussions that follow.

SPEAKERS
Frederic S. Ury, Fairfield, CT, Past President, Connecticut Bar Association, NCBP President-elect, and Member, ABA Commission on Ethics 20/20
Thomas Lyons, Providence, RI, Past President, Rhode Island Bar Association, and Past Member, NCBP Executive Council

10:00 A.M. – 11:00 A.M.
Plenary Roundtable Discussions
Canadian, Convention Floor
Remain at the table you selected for your bar association type to share with your colleagues your ideas on how your association can assist your members in adapting to changes in the practice and competing in a “virtual” world. Bar associations can and must remain current and relevant to their members and assist them with the many challenges they are facing in the reshaping of legal service markets. Clients will expect and demand more and lawyers will need a competitive edge and the tools to communicate the special “value” of their services.

11:00 A.M. – 11:30 A.M.
NABE Sponsor Networking Break
Ballroom, Convention Floor
Thanks to our generous sponsors, NABE is able to offer quality programming at a reasonable fee. Please stop by to say thanks to all our sponsors and while you’re there, take advantage of our Cyber Café, brought to us by LexisNexis.
11:30 A.M. – 12:30 P.M.
First Session of NABE Concurrent Track Programs

Track Program 1A: Apps That Make Jobs Easier
Territories, Main Mezzanine
Whether you use an iPhone, iPad or Android phone, you know that making the most of those gadgets is all about finding the right apps. But how do you find the apps that make your job easier in the endless sea of options? Our expert panel will help you chart your course to the must-have apps even if you don’t know your iPhone from your elbow. Also learn which apps add to your employees’ productivity or encourage them to goof off! Hear from a panel with both IT and HR expertise about how finding “an app for that” can actually enhance your workforce.

SPEAKERS
Dan Pinnington, Toronto, ON, Director, practicePro, Lawyers’ Professional Indemnity Company
Catherine Sanders Reach, Chicago, IL, Director, Legal Technology Resource Center, American Bar Association

Track Program 1B: Attracting and Retaining the GenY Member
Confederation 5/6, Main Mezzanine
They are your organization’s next generation. But are you doing everything you can to reach them? GenYers aren’t going to join just because their parents did. Learn how to speak so millennials will listen, but in a way that won’t alienate your existing Boomer base.

SPEAKERS
Adele Lemlek, New York, NY, Director, Continuing Legal Education, clecenter.com, ALM
Jill Eckert McCall, Chicago, IL, Director, Center for Continuing Legal Education, American Bar Association

Track Program 1C: Innovations that Build the Perfect LRIS: Money, Member Benefit, and Public Service
Tudor 7/8, Main Mezzanine
Often looked at as just a public service providing a credible, reliable system for locating legal representation, Lawyer Referral Information Services (LRIS) can also provide a significant financial benefit to bar associations. LRIS provides a vital pipeline of business to many solo and small-firm practitioners, of particular importance in these difficult economic times. Whether creating a new program or assessing an existing program, this session will provide you the tools to harness the energy of your LRIS in order to support the success of your members. Don’t miss this opportunity to better focus your LRIS as a member benefit that ultimately strengthens your association’s bottom line.

MODERATOR
Charles J. Klitsch, Philadelphia, PA, Director of Public and Legal Services, Philadelphia Bar Association

PANELISTS
Brant Bittner, Orlando, FL, Executive Director, Orange County Bar Association
Jeannie Rollo, Austin, TX, Executive Director, Lawyer Referral Service of Central Texas
George D. Wolff, Tigard, OR, Referral and Information Service Manager, Oregon State Bar

12:30 P.M. – 1:30 P.M.
NABE General Lunch and Committee/Forum Meeting Opportunity
Concert Hall, Convention Floor
If you serve on a committee or participate in a forum, check the marked, reserved tables to see if your group is meeting. Otherwise, head for one of the unmarked tables and have lunch with old or new acquaintances before this afternoon’s programming.
Sponsored by USI Affinity

12:30 P.M. – 1:30 P.M.
Lunch and Discussion for Associate and Assistant Executive Directors
York, Main Mezzanine

1:30 P.M. – 1:45 P.M.
Transfer Break

1:45 P.M. – 2:45 P.M.
Second Session of NABE Concurrent Track Programs

Track Program 2A: What Has Your Mobile Device Done for You Lately?
Territories, Main Mezzanine
Today’s smart phones and tablets are capable of doing so much more than just sending and receiving. Do you know all that your mobile device can do for you? Join us for hands-on learning about your specific mobile platform — roundtables for Android, Apple, Blackberry, Windows and Palm user groups. Don’t forget to bring your device!

FACILITATORS
Jim Calloway, Oklahoma City, OK, Director, Practice Management Assistance Program, Oklahoma Bar Association
Erik Mazzone, Chapel Hill, NC, Director, Center for Practice Management, North Carolina Bar Association
Nerino Petro, Madison, WI, Practice Management Advisor, State Bar of Wisconsin
Dan Pinnington, Toronto, ON, Director, practicePro, Lawyers’ Professional Indemnity Company

Track Program 2B: Diversity Pushback and Fatigue – Is It Overdone or Underdone?
Confederation 5/6, Main Mezzanine
For many of us in the United States, dismal statistics and lackluster pipelining programs have resulted in growing complacency. Our friends in Canada are watching closely but are they repeating the same mistakes? Come join us for an honest conversation about overworked diversity and inclusion trends, and suggestions about how to have a new conversation about diversity.

SPEAKERS
Julian Falconer, Toronto, ON, Bencher, The Law Society of Upper Canada
Robert Grey, Richmond, VA, Past President, American Bar Association, and Executive Director, Leadership Council on Legal Diversity
John Phelps, Phoenix, AZ, Chief Executive Officer, State Bar of Arizona
Track Program 2C: Dealing with Difficult Leaders  
Tudor 7/8, Main Mezzanine  
Every organization hopes (and even tries to prepare) for great leaders. But what do you do when you or your bar is confronted with a difficult leader? This session, led by an eminent organizational psychologist, answers that question with expert advice.  
**SPEAKER**  
Joanna Heathcote, Toronto, ON, Department of Management, The University of Toronto at Scarborough

**2:45 P.M. – 3:15 P.M.**  
NABE Sponsor Networking Break  
Ballroom, Convention Foyer  
Quench your thirst...for knowledge and cold beverages and a light afternoon snack at our sponsor networking break. And be sure to stop by the sponsor tables to learn how they might help you!

**3:15 P.M. – 4:15 P.M.**  
Third Session of NABE Concurrent Track Programs  

**Track Program 3A: Free Stuff - Tips You Can Use for Free (or almost)**  
Territories, Main Mezzanine  
A popular session at the NABE Midyear Meeting that will be updated covering tips, ideas and resources that are free (or almost) that can help you get your job done. Session will include areas of technology, communication, meetings, volunteers, sponsors and more. Bring your own tips to share! Prizes and more!  
**MODERATOR**  
Chris Manos, Helena, MT, Executive Director, State Bar of Montana  
**PANELISTS**  
Whitney von Haam, Raleigh, NC, Executive Director, Wake County Bar Association  
David Whelan, Toronto, ON, Manager, Legal Information, The Law Society of Upper Canada

**Track Program 3B: Building Membership Through Excellence in Customer Service – Universal Lessons Learned**  
Confederation 5/6, Main Mezzanine  
Associations aren’t alone in their ongoing efforts to build membership and deliver a positive experience for members and customers. There are some universal lessons to be learned no matter the size or type of your organization. Excellence in customer and member service now means having a web and social media presence and ensuring that everyone within your organization has more knowledge than their own slice of the pie. Panelists will share insights into building membership at local, state and national levels.  
**SPEAKERS**  
Jeffrey Alderman, Topeka, KS, Executive Director, Kansas Bar Association  
Jack L. Rives, Chicago, IL, Executive Director and Chief Operating Officer, American Bar Association  
Lisa Roys, Madison, WI, Public Affairs Director, State Bar of Wisconsin

**5:30 P.M. – 7:30 P.M.**  
NABE Wednesday Night Reception  
Steam Whistle Brewing, The Roundhouse, 255 Bremmer Blvd., (416) 362-2337  
NABE invites you to take a short walk in the heart of downtown Toronto to join your colleagues at one of the city’s national heritage buildings in the historic John Roundhouse location. Come enjoy the company of your fellow bar executives take in the architectural and patrimony highlights and enjoy light hors d’oeuvres and beverages.  
Sponsored by GEICO

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**THURSDAY, AUGUST 4, 2011**

**7:00 A.M. – 5:30 P.M.**  
NABE/NCBP/NCBF Joint Registration  
Canadian Foyer, Convention Floor  
(Registration will be closed for lunch from 12:40 p.m.- 1:40 p.m.)

**8:30 A.M. – 9:30 A.M.**  
NABE Breakfasts  
General Breakfast, Concert Hall, Convention Floor  
Sponsored by ABA Retirement Funds  
Administration & Finance Section Breakfast, Toronto, Convention Floor  
Communications Section Breakfast, York, Main Mezzanine  
Information Technology Section Breakfast, Library, Main Mezzanine  
Sponsored by Legal Directories Publishing Company

**9:30 A.M. – 9:45 A.M.**  
Transfer Break

**9:45 A.M. – 10:45 A.M.**  
Fourth Session of NABE Concurrent Track Programs  

**Track Program 4A: Unnatural Disasters - It Can’t Happen To Me...**  
Territories, Main Mezzanine  
We advise our bar leaders to always expect the unexpected during their term. This program will present potential problems and solutions to address and diffuse the occasional catastrophe. A crisis can involve staff,
members, volunteers, a bar leader or even the Courts including things such as a major lawyer defalcation, the inappropriate “relationship” or even “perhaps not so unjust” criticism of a judge.

**Speakers**

Elizabeth Derrico, Chicago, IL, Associate Director, Division for Bar Services, American Bar Association
Ellen M. Miller-Sharp, San Diego, CA, Executive Director, San Diego County Bar Association
John Phelps, Phoenix, AZ, Chief Executive Officer, State Bar of Arizona

**Track Program 4B: Less is More - Getting Bar Leaders to Buy Into Social Media-speak and Other New Communication Styles**

Tudor 7/8, Main Mezzanine

When it comes to writing for social media platforms such as Twitter and Facebook, less is definitely more. Sometimes 120 characters is better than 140 characters. Heavy terminology is a turn-off. How do you work with bar leaders who don’t want their language put into text message lingo, emoticons, and other social media shorthand? How do you get through with a key message: Stop Before You Think You’re Done. Learn how to conquer the language barrier with your bar leaders while developing your bar association’s voice through social media.

**Speakers**

Barry Kolar, Nashville, TN, Assistant Executive Director, Tennessee Bar Association
John Sirman, Austin, TX, Web Manager, State Bar of Texas

**Track Program 4C: Feeling the Love – Practical and Cost Effective Tips on How to Enhance Value for Your Members**

Confederation 5/6, Main Mezzanine

Members love us when they value what they receive from us. Learn some practical, fun, cheap and useful tips on what other bar associations are doing to enhance member services and to promote the services that are offered by our bars. By the time you leave this 60-minute session, you will be armed with 60 quick tips and ideas, so pay attention because we will be moving fast!

**Speakers**

Whitney von Haam, Raleigh, NC, Executive Director, Wake County Bar Association
Patricia Yevics, Baltimore, MD, Director, Law Office Management, Maryland State Bar Association

**10:45 A.M. – 11:15 A.M.**

NABE Sponsor Networking Break

Ballroom, Convention Floor

WIN A PRIZE! This will be your final chance to enter your name for a chance to win fabulous prizes from NABE and our wonderful sponsors. All prizes will be drawn at this event and you MUST be present to win. After the drawings, sponsors will still be available for you to learn more about their services. Don’t miss out!

**11:15 A.M. – 12:15 P.M.**

Fifth Session of NABE Concurrent Track Programs

**Track Program 5A: My Executive Director Doesn’t Understand Me - How to Motivate Employees Who Feel Ignored, Neglected Or Abandoned**

Territories, Main Mezzanine

How many times have you heard an employee say “the Executive Director doesn’t know what I do around here?” Experienced bar executives will provide tips and techniques to turn an unhappy employee into a contributing, productive, and satisfied member of your staff.

**Moderator**

Susan Jacobs, Indianapolis, IN, Assistant Executive Director, Indiana State Bar Association

**Panelists**

Patty Berg, Phoenix, AZ, Human Resources Director, State Bar of Arizona
John Norwine, Cincinnati, OH, Executive Director, Cincinnati Bar Association
Harry Shipley, Des Moines, IA, Assistant Executive Director, Iowa State Bar Association

**Track Program 5B: Keeping It Going - Avoiding Burnout**

Tudor 7/8, Main Mezzanine

Our bar associations are busy businesses and the pressures on bar executives (and staff) are tremendous. In our effort to do everything, and do it perfectly, we may put our health at risk. This session is both a reminder and an instruction on reducing stress and avoiding burnout.

**Speaker**

Joanna Heathcote, Toronto, ON, Department of Management, The University of Toronto at Scarborough

**Track Program 5C: Serving Mobile Members - Is There Really an App for That?**

Confederation 5/6, Main Mezzanine

To app or not to app? Lawyers are more mobile than ever and you need to serve your growing number of smartphone- and iPad-savvy members. Should your bar build an app (and if so, which one?) or just optimize your existing website? And how much is all this going to cost anyway? (Hint: it might be less than you think…)

**Moderator**

Catherine Sanders Reach, Chicago, IL, Director, Legal Technology Resource Center, American Bar Association

**Panelists**

Dan Kittay, Clifton Park, NY, Owner, Kittay New Media
John Sirman, Austin, TX, Web Manager, State Bar of Texas

**12:15 P.M. – 12:30 P.M.**

Transfer Break

**12:30 P.M. – 2:00 P.M.**

NABE Awards Luncheon, Business Meeting and Passing of the Gavel

Concert Hall, Convention Floor

Visit with your colleagues over lunch at this final gathering of the membership for 2011. At the business meeting following lunch, NABE President Carolyn Witt will recognize NABE chairs; present the Peer Excellence, LexisNexis Community and Educational Outreach Awards.
and NABE President’s Awards; and make final remarks before yield-
ing the podium to 2011-12 NABE President Dana Collier Smith. Immediately following the business meeting, we'll congratulate Dana and toast to her success during a dessert reception.

1:30 P.M. – 4:30 P.M.
Metropolitan Bar Caucus Executive Committee Meeting
Prince Edward Island, Main Mezzanine

2:15 P.M. – 3:15 P.M.
NABE First-Time Attendees’ Wrap-up Session
Upper Canada, 18th Floor

2:30 P.M. – 4:00 P.M.
NABE Governmental Relations Section Meeting
Salon A, Convention Floor

3:00 P.M. – 5:00 P.M.
NABE Program Committee Meeting
New Brunswick, Main Mezzanine

5:00 P.M. – 6:30 P.M.
Metropolitan Bar Caucus Welcome Reception
Upper Canada, 18th Floor
Join MBC members in welcoming NABE, NCBP and NCBF regis-
trants to Toronto! Greet colleagues and friends alike while enjoying bar bites and beverages. Don't forget to bring business cards for networking! Admission is free for MBC members. Non-members and guests pay $35 by pre-registration or $45 at the door. Sponsored by the Allegheny County Bar Association and Steiner & Blechman, LLC

For joint programming with NCBP and NCBF, see the NCBP section of this booklet, starting on page 16.
NABE BOARD OF DIRECTORS

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Carolyn Witt, New Haven County Bar Association

President-Elect
Dana Collier Smith, Colorado Bar Association

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Local Bar Directors
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Duane Stanley, Hennepin County Bar Association

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ABA House Delegate
William Weisenberg, Ohio State Bar Association

NABE Liaison
Pamela Robinson, ABA Division for Bar Services

NABE Finance and Business Administrator
Tondanisha M. Tomlinson, ABA Division for Bar Services

NABE Member Services Coordinator
Haley Swilling, ABA Division for Bar Services

NABE PROGRAM COMMITTEE

Chair
Nancy Roberson, Mecklenburg County Bar Association

Vice Chair
Helen D. McDonald, Rhode Island Bar Association

Board Liaison
Dana Collier Smith, Colorado Bar Association

Committee Members
Brad Carr, Alabama State Bar
Karen France, Clearwater Bar Association
Trudy Levindofske, Orange County Bar Association
Christopher Manos, State Bar of Montana
Mark Mathewson, Illinois State Bar Association
Erik Mazzone, North Carolina Bar Association
Don Philips, Connecticut Bar Association
Matthew Ridgely, Dade County Bar Association
Marc Staenberg, Beverly Hills Bar Association
Mark Tarasiewicz, Philadelphia Bar Association
Angela Weston, Maine State Bar Association

NABE Program Committee Liaison
Leticia Spencer, ABA Division for Bar Services

NABE 2010 – 2011 COMMITTEE, FORUM AND SECTION LEADERS

NABE COMMITTEES

Bylaws Committee
Fran O’Rourke, Pennsylvania Bar Association, Chair

Chief Staff Executive
Lyn Flanigan, Hawaii State Bar Association, Chair

Diversity Development
Kelly McNeil Legier, Louisiana State Bar Association, Chair

Elections
Catharine Maher, Dallas Bar Association, Chair

Membership
Allen Kimbrough, Maricopa County Bar Association, Chair

Scholarship
Jan Wade, Kane County Bar Association, Chair

Small Bar
Nancy Gallego, El Paso Bar Association, Chair

Sponsorship
David Bohm, North Carolina Bar Association, Chair

Surveys
Jane Schoenike, Nebraska State Bar Association, Chair

Website/Knowledge Management
John Sirman, State Bar of Texas, Chair
### NABE FORUMS

**Bar Member Services**  
Genna Kluchnikov, Beverly Hills Bar Association, Chair  

**Lawyer Referral & Information Service**  
Jeannie Rollo, Lawyer Referral Service of Central Texas, Chair  

**Meetings/Seminars & Events**  
Chris Albreiktson, Idaho State Bar, Chair  

**Sections and Committees**  
Maryann Williams, Indiana State Bar Association, Chair  

**State and Local Bar Liaisons**  
Mark Wilson, New York State Bar Association, Chair  

**Young Lawyer Liaisons**  
Stephen Campbell, Bar Association of Metropolitan St. Louis, Chair

### NABE SECTIONS

**Section on Administration & Finance**  
Sandra Cousins, Tulsa County Bar Association, Chair  

**Section on Communications**  
Kelley Jones King, State Bar of Texas, Chair  

**Section on Governmental Relations**  
Richard Montgomery, Maryland State Bar Association, Chair  

**Section on Information Technology**  
Steven Dunn, Illinois State Bar Association, Chair

### NABE PAST PRESIDENTS

<table>
<thead>
<tr>
<th>Years</th>
<th>Name</th>
<th>Location</th>
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<tbody>
<tr>
<td>1941-1943</td>
<td><em>Emma E. Dillon</em></td>
<td>Trenton, NJ</td>
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<td>1943-1944</td>
<td>J.L.W. Henney</td>
<td>Columbus, OH</td>
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<td>1944-1946</td>
<td><em>Leland M. Cummings</em></td>
<td>Salt Lake City, UT</td>
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<td>1946-1947</td>
<td><em>John Mcl. Smith</em></td>
<td>Harrisburg, PA</td>
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<td>1947-1949</td>
<td><em>George H. Turner</em></td>
<td>Lincoln, NE</td>
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<td>1949-1950</td>
<td><em>Milton E. Bachman</em></td>
<td>Lansing, MI</td>
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<td>1950-1951</td>
<td><em>William J. Park</em></td>
<td>Austin, TX</td>
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<td><em>Philip S. Haberman</em></td>
<td>Madison, WI</td>
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<td><em>John E. Berry</em></td>
<td>Albany, NY</td>
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<td><em>Joseph B. Miller</em></td>
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<td><em>Amos M. Pinkerton</em></td>
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<td><em>William E. Pool</em></td>
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<td><em>Emma E. Dillon</em></td>
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<td>Donald D. Molin</td>
<td>Denver, CO</td>
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<td><em>John W. Shuart</em></td>
<td>Topeka, KS</td>
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<td><em>Joseph M. Larimer</em></td>
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<td>1960-1961</td>
<td><em>Kenneth Harris</em></td>
<td>Oklahoma City, OK</td>
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<td>1961-1962</td>
<td>Wade F. Baker</td>
<td>Jefferson City, MO</td>
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<td><em>Henry H. Harned</em></td>
<td>Frankfort, KY</td>
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<td><em>Thomas C. Meyers</em></td>
<td>Minneapolis, MN</td>
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<td><em>John H. Holloway</em></td>
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<td>R. Leland Hamilton</td>
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<td><em>Alice O’Leary Ralls</em></td>
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<td>1967-1968</td>
<td>Marshall R. Cassedy</td>
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<td><em>Stanley L. Johnson</em></td>
<td>Los Angeles, CA</td>
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<td>Alfred C. Schultz</td>
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<td><em>Madrid Williams</em></td>
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<td><em>Fredrick H. Bolton</em></td>
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<td>Francis J. Bolduc</td>
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<td>1973-1974</td>
<td><em>Edward P. Smith</em></td>
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<td>1974-1975</td>
<td>Kay M. Runyon</td>
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<td>Eldon L. Husted</td>
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<td>John H. Dickason</td>
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<td><em>James I. Smith III</em></td>
<td>Pittsburgh, PA</td>
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<td>Reginald T. Hanner</td>
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<td><em>Jack Lyle</em></td>
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<td>Nan Wilder</td>
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<td>Celene Greene</td>
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<td><em>Bobbie Lou Nailing-Files</em></td>
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<td>William J. Carroll</td>
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<td>Terrence M. Murphy</td>
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<td>Edward M. Bonney</td>
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<td><em>Theodore Stellwag</em></td>
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<td>Paul V. Carlin</td>
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<td>Nancy A. Galloway</td>
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<td>Bruce Hamilton</td>
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<td>Dennis P. Harwick</td>
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<td>1997-1998</td>
<td>Keith A. Birkes</td>
<td>Jefferson City, MO</td>
</tr>
<tr>
<td>1998-1999</td>
<td>Katherine S. Bifaro</td>
<td>Buffalo, NY</td>
</tr>
<tr>
<td>2000-2001</td>
<td>Betty J. Braden</td>
<td>Madison, WI</td>
</tr>
<tr>
<td>2001-2002</td>
<td>Diane O’Steen</td>
<td>Atlanta, GA</td>
</tr>
<tr>
<td>2002-2003</td>
<td>Thomas R. Tinde</td>
<td>Charleston, WV</td>
</tr>
<tr>
<td>2003-2004</td>
<td>Thomas A. Pyrz</td>
<td>Indianapolis, IN</td>
</tr>
<tr>
<td>2004-2005</td>
<td>Anne Fritz</td>
<td>Memphis, TN</td>
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<tr>
<td>2005-2006</td>
<td>Thomas Edmonds</td>
<td>Richmond, VA</td>
</tr>
<tr>
<td>2006-2007</td>
<td>Allan Head</td>
<td>Cary, NC</td>
</tr>
<tr>
<td>2007-2008</td>
<td>Evelyn Sullivan</td>
<td>Lancaster, PA</td>
</tr>
<tr>
<td>2008-2009</td>
<td>Rodney Wegener</td>
<td>Tigard, OR</td>
</tr>
<tr>
<td>2009-2010</td>
<td>Jack Lockridge</td>
<td>Arlington, VA</td>
</tr>
</tbody>
</table>

* Deceased
# NABE Award Recipients

## NABE Bolton Award for Outstanding Bar Leadership

<table>
<thead>
<tr>
<th>Year</th>
<th>Name</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>1978</td>
<td>Wade F. Baker</td>
<td>Missouri</td>
</tr>
<tr>
<td>1979</td>
<td>Marshall Cassedy</td>
<td>Florida</td>
</tr>
<tr>
<td>1980</td>
<td>Lois M. McIlroy</td>
<td>Oklahoma</td>
</tr>
<tr>
<td>1981</td>
<td>Reginald T. Hamner</td>
<td>Alabama</td>
</tr>
<tr>
<td>1982</td>
<td>Joseph B. Miller</td>
<td>Ohio</td>
</tr>
<tr>
<td>1983</td>
<td>John H. Dickason</td>
<td>Illinois</td>
</tr>
<tr>
<td>1984</td>
<td>Edward P. Smith</td>
<td>Rhode Island</td>
</tr>
<tr>
<td>1985</td>
<td>E.A. “Wally” Richter</td>
<td>Missouri</td>
</tr>
<tr>
<td>1986</td>
<td>Peter P. Roper</td>
<td>Pennsylvania</td>
</tr>
<tr>
<td>1987</td>
<td>Alexander Lagusch</td>
<td>Ohio</td>
</tr>
<tr>
<td>1988</td>
<td>’Jack Lyle’</td>
<td>Indiana</td>
</tr>
<tr>
<td>1989</td>
<td>Katherine S. Bifaro</td>
<td>New York</td>
</tr>
<tr>
<td>1990</td>
<td>JoAnna Moreland</td>
<td>Texas</td>
</tr>
<tr>
<td>1991</td>
<td>Marcia Poell Holston</td>
<td>Kansas</td>
</tr>
<tr>
<td>1992</td>
<td>Tom Brady</td>
<td>Ohio</td>
</tr>
<tr>
<td>1993</td>
<td>Edward M. Bonney</td>
<td>Maine</td>
</tr>
<tr>
<td>1994</td>
<td>*Bobbie Lou Nailing-Files</td>
<td>Missouri</td>
</tr>
<tr>
<td>1995</td>
<td>*Theodore Stellwag</td>
<td>Pennsylvania</td>
</tr>
<tr>
<td>1996</td>
<td>Paul V. Carlin</td>
<td>Maryland</td>
</tr>
<tr>
<td>1997</td>
<td>William J. Carroll</td>
<td>New York</td>
</tr>
<tr>
<td>1998</td>
<td>Diane O’Steen</td>
<td>Georgia</td>
</tr>
<tr>
<td>1999</td>
<td>*Kenneth Klein</td>
<td>Missouri</td>
</tr>
<tr>
<td>2000</td>
<td>*Elizabeth C. Price</td>
<td>Pennsylvania</td>
</tr>
<tr>
<td>2001</td>
<td>Beth Keigher</td>
<td>New York</td>
</tr>
<tr>
<td>2002</td>
<td>Charles Turner</td>
<td>Colorado</td>
</tr>
<tr>
<td>2003</td>
<td>Robert Craghead</td>
<td>Illinois</td>
</tr>
<tr>
<td>2004</td>
<td>Keith Birkes</td>
<td>Missouri</td>
</tr>
<tr>
<td>2005</td>
<td>Sandra Cousins</td>
<td>Oklahoma</td>
</tr>
<tr>
<td>2006</td>
<td>Denny L. Ramey</td>
<td>Ohio</td>
</tr>
<tr>
<td>2007</td>
<td>Thomas Edmonds</td>
<td>Virginia</td>
</tr>
<tr>
<td>2008</td>
<td>Thomas A. Pyrz</td>
<td>Indiana</td>
</tr>
<tr>
<td>2009</td>
<td>Robert S. Wells</td>
<td>South Carolina</td>
</tr>
<tr>
<td>2010</td>
<td>Allan B. Head</td>
<td>North Carolina</td>
</tr>
<tr>
<td>2011</td>
<td>Larry Houchins</td>
<td>Mississippi</td>
</tr>
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</table>

*Deceased

## NABE President’s Award

<table>
<thead>
<tr>
<th>Year</th>
<th>Name</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>2001</td>
<td>John C. Norwine</td>
<td>Cincinnati Bar Association</td>
</tr>
<tr>
<td>2002</td>
<td>Rod Wegener</td>
<td>Oregon State Bar</td>
</tr>
<tr>
<td>2003</td>
<td>Division for Bar Services Staff</td>
<td>American Bar Association</td>
</tr>
<tr>
<td>2004</td>
<td>Susan Jacobs</td>
<td>Indiana State Bar</td>
</tr>
<tr>
<td>2004</td>
<td>Helen McDonald</td>
<td>Rhode Island Bar Association</td>
</tr>
<tr>
<td>2005</td>
<td>Susan Andres</td>
<td>Alabama State Bar</td>
</tr>
<tr>
<td>2006</td>
<td>Toby Brown</td>
<td>Utah State Bar</td>
</tr>
<tr>
<td>2006</td>
<td>Stuart Forsyth</td>
<td>Los Angeles County Bar Association</td>
</tr>
<tr>
<td>2007</td>
<td>Dana Collier Smith</td>
<td>Colorado Bar Association</td>
</tr>
<tr>
<td>2008</td>
<td>Pamela Robinson</td>
<td>American Bar Association</td>
</tr>
<tr>
<td>2008</td>
<td>Patricia Yevics</td>
<td>Maryland State Bar Association</td>
</tr>
<tr>
<td>2009</td>
<td>Yvonne McGhee</td>
<td>Fairfax Bar Association</td>
</tr>
<tr>
<td>2010</td>
<td>Sam Clinch</td>
<td>Nebraska State Bar Association</td>
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<tr>
<td>2010</td>
<td>Susan Jacobs</td>
<td>Indiana State Bar</td>
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## NABE Peer Excellence Award

<table>
<thead>
<tr>
<th>Year</th>
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<th>Organization</th>
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<tbody>
<tr>
<td>2006</td>
<td>Yvonne McGhee</td>
<td>Fairfax Bar Association</td>
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<tr>
<td>2007</td>
<td>Toby Brown</td>
<td>Utah State Bar</td>
</tr>
<tr>
<td>2009</td>
<td>Mark Mathewson</td>
<td>Illinois State Bar Association</td>
</tr>
</tbody>
</table>
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www.rimkus.com
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(617) 376-4622
michael.moniz@abaretirement.com
www.abaretirement.com

Jessica Young, Assistant Vice President, Sales
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jessica.young@abaretirement.com
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www.kpmg.ca

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mhurt@affiniscape.com
www.affiniscape.com
NCBP Website

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gorge.avraam@bakermckenzie.com
www.bakermckenzie.com

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Randall S. Bocock, Past Chair, County and District Law Presidents’ Association

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David A. Blaner, Executive Director
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(412) 261-6161
dblaner@acba.org
www.acba.org
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Pittsburgh, PA 15219
(412) 263-3700
blechman@steinerblechman.com
www.steinerblechman.com
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USI Affinity
Arnold B. Kaplan, President and COO
100 Broadway, Suite 400
New York, NY 10005
917-551-8570
arnold.kaplan@usiaffinity.com
www.usiaffinity.com
MBC Executive Committee Dinner
THURSDAY, AUGUST 4, 2011

7:00 A.M. – 5:30 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor
(Registration will be closed for lunch from 12:40 p.m. – 1:40 p.m.)

7:30 A.M. – 9:00 A.M.
NCBP Finance & Investment Committees Meeting
Prince Edward Island, Main Mezzanine

8:00 A.M. – 9:00 A.M.
NCBP Sponsorship Committee Meeting
Saskatchewan, Main Mezzanine

9:00 A.M. – 10:00 A.M.
NCBP Diversity Committee Meeting
Saskatchewan, Main Mezzanine

NCBP Membership Committee Meeting
Prince Edward Island, Main Mezzanine

10:00 A.M. – 11:30 A.M.
NCBP Communications Committee Meeting
Saskatchewan, Main Mezzanine

10:00 A.M. – 12:00 P.M.
NCBP Program Committee Meeting
Prince Edward Island, Main Mezzanine

12:00 P.M. – 4:30 P.M.
NCBP Executive Council Meeting
Confederation 3, Main Mezzanine

1:30 P.M. – 4:30 P.M.
Metropolitan Bar Caucus Executive Committee Meeting
Prince Edward Island, Main Mezzanine

5:00 P.M. – 6:30 P.M.
Metropolitan Bar Caucus Welcome Reception
Upper Canada, 18th Floor
Join MBC members in welcoming NABE, NCBP and NCBF registrants to Toronto! Greet colleagues and friends alike while enjoying bar bites and beverages. Don’t forget to bring business cards for networking! Admission is free for MBC members. Non-members and guests pay $35 by pre-registration or $45 at the door.
Sponsored by the Allegheny County Bar Association and Steiner & Blechman, LLC

FRIDAY, AUGUST 5, 2011

6:45 A.M. – 5:00 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor
(Registration will be closed for lunch from 12:35 p.m. – 1:50 p.m.)

7:45 A.M. – 10:50 A.M.
Breakfast and Joint Meeting of the National Conference of Bar Presidents, the National Association of Bar Executives and the National Conference of Bar Foundations
Canadian, Convention Floor

7:45 A.M. – 9:00 A.M.
Breakfast and Welcome
Please note: Individuals should sit at the appropriate table grouping for their type of association as follows:
Unified States Bars, Tables 1-10
Voluntary States Bars, Tables 11-16
Metropolitan/Local Bars, Tables 17-25
Bar Foundation, Tables 26-28
Plan to get off to a good start and join your colleagues for breakfast, the earlier the better! Choose a table that matches your bar association type (e.g. unified state, metro bar), and meet bar leaders from like bar associations. First-time attendees will be joining their experienced bar leader mentors, so be sure to welcome them. The meeting will begin at 8:45 a.m., with NCBP President James P. Nolan introducing his fellow organization colleagues and our host Canadian bar leaders. Please remain in the ballroom for the plenary and the roundtable discussions that follow. Breakfast tickets will be collected at the door so bring yours with you.
James P. Nolan, Annapolis, MD, President, National Conference of Bar Presidents
Carolyn Witt, New Haven, CT, President, National Association of Bar Executives
Thomas R. Tinder, Charleston, WV, President, National Conference of Bar Foundations
Michael Johnston, Brockville, ON, Chair, County and District Law Presidents’ Association
Sam Marr, Toronto, ON, President, Toronto Lawyers Association

7:00 P.M. – 10:00 P.M.
Metropolitan Bar Caucus Executive Committee Dinner
Centro, 2472 Yonge Street, Toronto, (416) 483-2211
Sponsored by USI Affinity

7:00 P.M. – 10:00 P.M.
NCBP Executive Council, Council Alumni and NCBP Past Presidents Dinner
Sassafraz Restaurant, 100 Cumberland Street, Toronto, (416) 964-2222
Sponsored by LexisNexis/Martindale-Hubbell
9:00 A.M. – 10:50 A.M.  
**Plenary Session**

**9:00 A.M. – 9:40 A.M.**  
**How the Public Finds Lawyers**
"Perspectives on Finding Personal Legal Services," a Harris public opinion poll, examines how people with personal legal matters find their lawyers. A panel of experienced bar and court leaders will explore the implications of the findings for bar associations and the courts, particularly the potential for client development, limited scope representation or “unbundled” legal services, and pro se representation. The panel will address ways bar associations can use this information to help members build their practices and will identify some model programs for consideration.

**MODERATOR**  
**Thomas Lyons**, Providence, RI, Past President, Rhode Island Bar Association and Member, NCBP Program Committee

**PANELISTS**  
**Richard T. Cassidy**, Burlington, VT, Chair, ABA Standing Committee on Delivery of Legal Services  
**Hon. Fern A. Fisher**, New York, NY, Deputy Chief Administrative Judge for New York City Courts, and Member, ABA Standing Committee on Delivery of Legal Services  
**H. Ritchey Hollenbaugh**, Columbus, OH, Past President, Ohio State and Columbus Bar Associations, and Member, ABA Standing Committee on Delivery of Legal Services  
**William E. Hornsby Jr.**, Chicago, IL, Staff Counsel, ABA Legal Services Division

**9:40 A.M. – 10:50 A.M.**  
**Roundtable Discussions and Reporting Back**
Remain at your selected table to discuss with your colleagues the survey findings and how your bar associations can address/addressing the issues raised in the report: to create public trust and value for your members. The panelists will remain available for questions and comments during the reporting period.

**9:00 A.M. – 4:00 P.M.**  
**NCBP Nominating Committee Meeting**
Salon 6, 19th Floor

**10:50 A.M. – 11:15 A.M.**  
**NCBP Sponsor Appreciation and Networking Break**
Ballroom, Convention Floor
Take this opportunity to refill your coffee cup and learn about the products and services offered by our generous sponsors.

**11:15 A.M. – 11:25 A.M.**  
**Transfer Break**

**11:25 A.M. – 12:25 P.M.**  
**First Session of Joint Concurrent Workshops**

**Joint Workshop 1A – Regulation and Delivery of Legal Services in the Modern Borderless Marketplace, or “Guess Who’s Coming to Practice?”**
Ontario, Convention Floor
Our meeting in Toronto provides an opportunity to explore with our northern neighbor changes in the practice of law that not only impact our immediate borders but reflect the future of practice in our global society, beyond North America. Our panelists will discuss interstate restrictions to practice within countries, restrictions or lack of same on foreign lawyers, and the EU model for practice and intranational practice within Europe.

**MODERATOR**  
**Frederic S. Ury**, Fairfield, CT, President-elect, NCBP and Past President, Connecticut Bar Association

**PANELISTS**  
**Randall S. Bocock**, Hamilton, ON, Past Chair, County and District Law Presidents’ Association and Member, NCBP Executive Council  
**Anthony E. Davis**, New York, NY, Partner, Hinshaw & Culbertson, LLP and Past President, Association of Professional Responsibility Lawyers  
**Hon. Elizabeth B. Lacy**, Richmond, VA, Senior Justice, Supreme Court of Virginia and Member, ABA Commission on Ethics 20/20

**Joint Workshop 2A – The World Justice Project and the Rule of Law**
Territories, Main Mezzanine
Over the past five years the World Justice Project has developed a broad range of projects and activities to strengthen the Rule of Law around the world. Join us for an engaging discussion about successful bar-sponsored Rule of Law conferences and projects as well as a review of the global Rule of Law Index, comparing the status of the Rule of Law in the United States to other countries, particularly Canada. Be prepared for some surprising findings and learn why now, more than ever, there is a critical role our state, local and specialty bars can and should play in promoting the Rule of Law in our communities.

**MODERATOR**  
**James R. Silkenat**, New York, NY, Director, The World Justice Project

**PANELISTS**  
**Juan Botero**, Washington, DC, Director, Rule of Law Index  
**Suzanne Gilbert**, Orlando, FL, Vice President, The World Justice Project  
**Hongxia Liu**, Washington, DC, Executive Director, The World Justice Project  
**Ralph Monaco**, New London, CT, Immediate Past President, Connecticut Bar Association  
**G. Michael Pace Jr.**, Roanoke, VA, Past President, Virginia Bar Association

**Joint Workshop 3A – Bar Leadership and Indigent Defense: Why Your Bar Should Be Involved**
Tudor 7/8, Main Mezzanine
Indigent defense is an important element of a fair and functional justice system. Challenges abound, including caseloads and funding, further exacerbated by state budget cuts to the courts and legal services. Learn why and how three state bars took on active roles as advocates for the system and the impact of their collaborative efforts on their communities and their bar associations.

**MODERATOR**  
**Frank X. Neuner Jr.**, Lafayette, LA, Past President, Louisiana State Bar Association and Member, NCBP Executive Council

**PANELISTS**  
**Douglas Copeland**, Clayton, MO, Past President, The Missouri Bar
Joint Workshop 4A – Supporting the Solo – What Metropolitan Bar Associations Can Do to Serve their Solo Practitioners
Confederation 5/6, Main Mezzanine
Today, solo practitioners and small firms constitute a large percentage of the membership of metropolitan bar associations. The identity of the group of solo and small firms is constantly changing as some practitioners merge with larger firms and other individuals spin off into solo practice. This distinguished panel will discuss lessons learned in establishing a variety of successful programs for the solo practitioner from starting a practice to retirement.
Produced by the Metropolitan Bar Caucus
MODERATOR
Jane L. Dalton, Philadelphia, PA, Past Chancellor, Philadelphia Bar Association and Member, MBC Executive Committee
PANELISTS
Michael Hebenstreit, Indianapolis, IN, President, Indianapolis Bar Association
Mary Loewenguth, Rochester, NY, Executive Director, Monroe County Bar Association
Russell Roeca, San Francisco, CA, Past President, Bar Association of San Francisco
John Savoth, Philadelphia, PA, Chancellor-Elect, Philadelphia Bar Association

Joint Workshop 5A – Corporate Social Responsibility, A Strategy For Bars Whose Time Has Come
Salon A, Convention Floor
How can bar associations, working in partnership with their affiliated foundations, benefit from the same Corporate Social Responsibility (CSR) strategies law firms and corporations are currently focusing on? Dawn Conway, Senior Vice President of Corporate Responsibility for LexisNexis, will present an overview of CSR, including how the program at Lexis helps develop stronger ties among their employees and their business partners. Learn how bar associations can (and do) fundamentally advance a similar goal working with their bar foundations, and how employing a CSR strategy can attract, retain and engage members of the bar and strengthen the association’s brand in the community. Following Dawn’s remarks, our distinguished panel will discuss successful examples of bar association/foundation CSR efforts, and how they are also improving the justice system and the community by addressing issues on which lawyers are uniquely positioned to lead.
MODERATOR
Bob Glaves, Chicago, IL, Executive Director, The Chicago Bar Foundation
PANELISTS
Dawn Conway, Miamisburg, OH, Senior Vice President of Corporate Responsibility, LexisNexis
Rudolph Garcia, Philadelphia, PA, Chancellor, Philadelphia Bar Association

Joint Workshop 1B – Tales from the Front: Funding Our Courts
Ontario, Convention Floor
While successful strategies remain elusive, there may be some elements that should be part of everyone’s toolkit: to build coalitions, to develop the message, to identify the right messengers, to educate the public. Join us to hear from our experienced panelists the outcome of their efforts and the tips they can share.
MODERATOR
Lanneau Wm. Lambert Jr., Columbia, SC, Past President, South Carolina Bar and Member, NCBP Executive Council
PANELISTS
Mellani McAleenan, Olympia, WA, Associate Director, Board for Judicial Administration, Administrative Office of the Courts
S. Lester Tate, Cartersville, GA, Immediate Past President, State Bar of Georgia
Bradish Waring, Charleston, SC, Past President, South Carolina Bar

Joint Workshop 2B – Comparative Challenges and Solutions in Funding Civil Legal Services in the U.S. and Canada
Territories, Main Mezzanine
This workshop will explore the challenges and opportunities in Canada and the U.S. in funding and administering affordable civil legal services programs at the state/provincial and national levels. Discussion will include quantifying the need and alternative funding sources, including class action Cy Pres awards and accessing other class action legislation.
Are your board members engaged in the philanthropic efforts of your foundation? If the answer is “yes,” you probably know how well board fundraising can impact your bottom line and your board’s commitment to your cause. And maybe you are looking for new ideas on how to encourage board members to accept responsibility and follow through. If the answer is “no,” you may want ideas about how to set your board on a path of identifying, cultivating, soliciting and stewarding donors. In both cases, this workshop will provide specific, practical tips to create a culture of philanthropy in your board.

Joint Workshop 4B - Learning from our Brethren Up North: How Ontario’s Local Bars Operate Confederation 5/6, Main Mezzanine
Taking some lessons from the bar associations in Ontario, we will explore with our panelists how local bar associations in this province serve their members and the public good, particularly in ways that may be different from metro bars in the United States.
MODERATOR
Thomas G. Smith, Rochester, NY, Past President, Monroe County Bar Association and Member, MBC Executive Committee
PANELISTS
Rebecca Bentham, Hamilton, ON, Executive Director, Hamilton Law Association
Richard Wozenilek, Toronto, ON, Immediate Past President, Toronto Lawyers’ Association
Produced by the Metropolitan Bar Caucus

NCBP Forum on Ethnic and Racial Diversity
Quebec, Main Mezzanine
This session offers bar leaders interested in issues related to racial and ethnic diversity an opportunity to network and discuss matters of common concern. Recipients of this year’s Margaret Brent Women Lawyers of Achievement Award have been invited to address the forum. They will share personal and professional insights regarding diversity in the legal profession.
MODERATOR
Vanita M. Banks, Northbrook, IL, Past President, National Bar Association and Member, NCBP Executive Council
SPEAKERS
Paulette Brown, Madison, NJ, Partner and Chief Diversity Officer, Edwards Angell Palmer & Dodge LLP, and Past President, National Bar Association
Karen J. Mathis, Philadelphia, PA, Past President, American Bar Association, and President/CEO, Big Brothers Big Sisters of America

3:30 P.M. - 7:30 P.M.
NCBP/NABE/NCBF Joint Reception
Osgoode Hall, South Entrance, Law Society of Upper Canada, 130 Queen Street West, Toronto, ON, (416) 947-3361
Join your fellow bar leaders at Canada’s oldest and largest law society for an evening of fine food and fellowship. The Law Society of Upper Canada is within walking distance of the Fairmont Royal York or hop in a taxi for a short ride. Directions will be available at registration. A reception ticket is included in the registration fee of NCBP registrants and NABE joint meeting registrants. Others may purchase tickets in advance for $100 at the NABE/NCBP/NCBF Registration Desk. Sponsored by LexisNexis/Martindale-Hubbell and The Law Society of Upper Canada

SUNDAY, AUGUST 7, 2011

7:00 A.M. – 11:30 A.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor

8:00 A.M. – 9:15 A.M.
NCBP Breakfast Roundtables
Canadian, Convention Floor
Please join us promptly at 8:00 a.m. so you and your colleagues from similar size bar associations can discuss common issues of interest. We will also hear brief comments from our sponsors. 
Sponsored by Rimkus Consulting Group, Inc.

8:00 A.M. – 9:15 A.M.  
**Metropolitan Bar Caucus Executive Committee Meeting**  
Salon 6, 19th Floor

9:15 A.M. – 11:45 A.M.  
**NCBP Plenary Session**  
Canadian, Convention Floor

9:15 A.M. – 9:45 A.M.  
**Rapid-Fire: Bullet Points on Key Developments, Issues and Resources**

As you already know, whether you are a seasoned bar leader or just learning the ropes, there’s so much information to absorb and so little time. The brief presentations this morning will address a number of topics of specific interest to bar associations and your members.

**SPEAKERS**

- **Scott N. Friedman**, Columbus, OH, Secretary, ABA Family Law Section
- **Linda Klein**, Atlanta, GA, Chair, ABA House of Delegates
- **Nerino Petro**, Madison, WI, Chair, ABA Law Practice Management Section Committee on State and Local Bar Outreach
- **Jack Rives**, Chicago, IL, Executive Director, American Bar Association
- **James Sandman**, Washington, DC, President, Legal Services Corporation
- **Frederic S. Ury**, Fairfield, CT, President-elect, NCBP, Member, ABA Commission on Ethics 20/20, and Past President, Connecticut Bar Association

9:45 A.M. – 10:00 A.M.  
**ABA President-elect Speaks**  
Wm. T. (Bill) Robinson III, Florence, KY, ABA President-elect

10:00 A.M. – 10:10 A.M.  
**NCBP Nominating Committee Report**

- **Mary Torres**, Albuquerque, NM, Immediate Past President, NCBP, Chair, NCBP Nominating Committee, and Past President, State Bar of New Mexico

10:10 A.M. – 10:30 A.M.  
**Even More Hot Tips on the Hottest Topics for Bar Leaders**

Tired of dull PowerPoint presentations? Want some really practical tips to make your leadership year better? Looking for suggestions you can’t find anywhere else? Mike Rubin is back, by popular demand, with his unique blend of scholarship and humor, to bring you all of the above, and more. Ask anyone who has heard Mike speak before — they’ll assure you this is one presentation you should be sure not to miss!

**SPEAKER**

- **Michael Rubin**, Baton Rouge, LA, Past President, Louisiana State Bar Association and Past Member, NCBP Executive Council

10:30 A.M. – 11:45 A.M.  
**Diversity and Inclusion in the U.S. and Canada – Shared & Diverging Challenges**

In the 21st century, the greatest challenge facing the legal profession is the imperative to advance diversity. The ABA recognizes this in one of four stated goals: to “Eliminate Bias and Enhance Diversity.” In its exclusive report, Diversity in the Legal Profession: The Next Steps, the ABA advances reasons for creating greater diversity. Although progress has been made in the U.S. and Canada, the issue is complex, and the numbers reflect that much work is still needed to achieve a more diverse and inclusive legal profession. This interactive session will focus on how to address and push through the impediments that are stalling progress, and provide bar leaders with tangible ways they can make changes to accelerate our shared goal of increasing diversity and inclusion. Bar leaders will leave this session with a list of the top 10 actions they can implement now to take their efforts to the next level.

**MODERATOR**

- **Vanita M. Banks**, Northbrook, IL, Member, NCBP Executive Council, and Past President, National Bar Association

**PANELISTS**

- **Andrew Allenye**, Toronto, ON, President, Canadian Association of Black Lawyers
- **Hon. Judy Draper**, St. Louis, MO, Associate Circuit Court Judge, 21st Judicial Court
- **Robert Grey**, Richmond, VA, Past President, American Bar Association and Executive Director, Leadership Council on Legal Diversity
- **Steven G. Toole**, Bellevue, WA, President, Washington State Bar Association

Cosponsored with the ABA Center for Racial and Ethnic Diversity and the ABA International Law Section Diversity Committee

11:45 A.M.  
**Final Remarks and Adjourn**
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Mobile Bar Association

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Arkansas Bar Association

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Monterey County Bar Association

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Denver Bar Association*

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Greater Bridgeport Bar Association, Inc.
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Delaware State Bar Association

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Michigan Bar Association

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MISSOURI
Missouri Bar Association

MISSISSIPPI
Mississippi Bar Association

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NEVADA
Nevada Bar Association

NEW JERSEY
New Jersey State Bar Association

NEW MEXICO
New Mexico Bar Association

NEW YORK
New York State Bar Association

NEW YORK
New York City Bar Association

OHIO
Ohio Bar Association

OKLAHOMA
Oklahoma Bar Association

OREGON
Oregon State Bar Association

PENNSYLVANIA
Pennsylvania Bar Association

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South Carolina Bar Association

SOUTH DAKOTA
South Dakota Bar Association

TENNESSEE
Tennessee Bar Association

TEXAS
Texas State Bar Association

UTAH
Utah State Bar Association

VERMONT
Vermont Bar Association

WASHINGTON
Washington State Bar Association

WEST VIRGINIA
West Virginia Bar Association

WISCONSIN
Wisconsin State Bar Association

WYOMING
Wyoming State Bar Association

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1987-1988  *W. Stell Huie*, Atlanta, GA
1988-1989  *Richard William Austin*, Chicago, IL
1989-1990  *John J. Bouma*, Phoenix, AZ
1990-1991  *Samuel Williams*, Los Angeles, CA
1993-1994  *Jack B. Middleton*, Manchester, NH
1995-1996  *Carole L. Worthington*, Knoxville, TN
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2000-2001  *Laurel G. Bellows*, Chicago, IL
2001-2002  *Robert T. Gonzales*, Baltimore, MD
2002-2003  *David S. Houghton*, Omaha, NE
2003-2004  *Paul T. Moxley*, Salt Lake City, UT
2004-2005  *Hon. Douglas S. Lang*, Dallas, TX
2005-2006  *Lonnie J. Williams Jr.*, Phoenix, AZ
2006-2007  *Steven R. Sorenson*, Ripon, WI
2007-2008  *Kay H. Hodge*, Boston, MA
2008-2009  *M. Joe Crosthwait Jr.*, Midwest City, OK
2009-2010  *Mary T. Torres*, Albuquerque, NM

*Deceased

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2007  *James B. Sales*, Houston, TX
2008  *John L. Carey*, Vero Beach, FL
2009  *Roy A. Hammer*, Boston, MA
2010  *Mark I. Harrison*, Phoenix, AZ
2011  *Herbert S. Garten*, Baltimore, MD
The Metropolitan Bar Caucus (MBC) is a sub-group of the National Conference of Bar Presidents (NCBP) that seeks to address the interests and the concerns of major metropolitan bar associations throughout the United States. Established in 1979 as the National Caucus of Metropolitan Bar Leaders, the organization became the Metropolitan Bar Caucus in 1993. At annual and midyear meetings held in conjunction with the ABA and the NCBP, the MBC presents programs exploring a variety of topics including pro bono activities, diversity, membership, financial issues facing metropolitan bars, community involvement and recruitment of young lawyers to join and participate in metropolitan bars.

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*MBC Staff Liaison
Kimberly Vann, Chicago, IL

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**NCBF 2011 ANNUAL MEETING**

NCBF gratefully acknowledges the generosity of LexisNexis for its corporate support of the organization and the NCBF/LexisNexis Partnerships for Success Award.

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**THURSDAY, AUGUST 4, 2011**

7:00 A.M. – 5:30 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor
(Registration will be closed for lunch from 12:40 p.m. – 1:40 p.m.)

12:30 P.M. – 5:00 P.M.
NCBF Board of Trustees Meeting
Toronto Room, Convention Floor

7:00 P.M. – 9:00 P.M.
NCBF Thursday Night Dinner
e11even, Maple Leaf Square, 15 York Street, Toronto (416) 815-1111
Join your colleagues for a great evening of fabulous food and friendship. About a 10-minute walk from the Fairmont Royal York, indulge yourself, from your private entrance to your private dining room with spectacular views of Maple Leaf Square and Air Canada Centre. Come and take the pulse of the city while you enjoy a unique and unforgettable evening as you are treated with e11even’s “labour of love” dining experience. A ticket is required for this event.

**FRIDAY, AUGUST 5, 2011**

6:45 A.M. – 5:00 P.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor
(Registration will be closed for lunch from 12:35 p.m. – 1:50 p.m.)

7:45 A.M. – 10:50 A.M.
Breakfast and Joint Meeting of the National Conference of Bar Presidents, the National Association of Bar Executives and the National Conference of Bar Foundations
Canadian, Convention Floor

**7:45 A.M. – 9:00 A.M.**
Breakfast and Welcome
Please note: Individuals should sit at the appropriate table grouping for their type of association as follows:
Unified States Bars, Tables 1-10
Voluntary States Bars, Tables 11-16
Metropolitan/Local Bars, Tables 17-25
Bar Foundations, Tables 26-28
Plan to get off to a good start and join your colleagues for breakfast, the earlier the better! Choose a table that matches your bar association type, e.g. unified state, metro bar, or, if a bar foundation leader, find the bar foundation tables. First-time attendees will be joining their experienced bar association and foundation mentors, so be sure to welcome them. The meeting will begin at 8:45 a.m., with NCBP President James P. Nolan introducing his fellow organization colleagues and our host Canadian bar leaders. Please remain in the ballroom for the plenary and the roundtable discussions that follow. Breakfast tickets will be collected at the door so bring yours with you.

James P. Nolan, Annapolis, MD, President, National Conference of Bar Presidents
Carolyn Witt, New Haven, CT, President, National Association of Bar Executives
Thomas R. Tinder, Charleston, WV, President, National Conference of Bar Foundations
Michael Johnston, Brockville, ON, Chair, County and District Law Presidents’ Association
Sam Marr, Toronto, ON, President, Toronto Lawyers Association

9:00 A.M. – 10:50 A.M.
Plenary Session

9:00 A.M. – 9:40 A.M.
How the Public Finds Lawyers
“Perspectives on Finding Personal Legal Services,” a Harris public opinion poll, examines how people with personal legal matters find their lawyers. A panel of experienced bar and court leaders will explore the implications of the findings for bar associations and the courts, particularly the potential for limited scope representation or “unbundled” legal services and pro se representation.

MODERATOR
Thomas Lyons, Providence, RI, Past President, Rhode Island Bar Association and Member, NCBP Program Committee

PANELISTS
Richard T. Cassidy, Burlington, VT, Chair, ABA Standing Committee on Delivery of Legal Services
Hon. Fern A. Fisher, New York, NY, Deputy Chief Administrative Judge for New York City Courts, and Member, ABA Standing Committee on Delivery of Legal Services
H. Ritchey Hollenbaugh, Columbus, OH, Past President, Ohio State and Columbus Bar Associations, and Member, ABA Standing Committee on Delivery of Legal Services
William E. Hornsby Jr., Chicago, IL, Staff Counsel, ABA Legal Services Division
9:40 A.M. – 10:50 A.M.
Roundtable Discussions and Reporting Back
Remain at your selected table to discuss with your colleagues the survey findings and the implications for your bar foundations, and the delivery of legal services. The panelists will remain available for questions and comments during the reporting period.

10:50 A.M. – 11:15 A.M.
NCBP Sponsor Appreciation and Networking Break
Ballroom, Convention Floor
Take this opportunity to refill your coffee cup and learn about the products and services offered by our generous sponsors.

11:15 A.M. – 11:25 A.M.
Transfer Break

11:25 A.M. – 12:25 P.M.
First Session of Joint Concurrent Workshops
For workshops 1A - 4A, please see NCBP section of this program booklet.

Joint Workshop 5A – Corporate Social Responsibility, A Strategy For Bars Whose Time Has Come
Salon A, Convention Floor
How can bar associations, working in partnership with their affiliated foundations, benefit from the same Corporate Social Responsibility (CSR) strategies law firms and corporations are currently focusing on? Dawn Conway, Senior Vice President of Corporate Responsibility for LexisNexis, will present an overview of CSR, including how the program at Lexis helps develop stronger ties among their employees and their business partners. Learn how bar associations can (and do) fundamentally advance a similar goal working with their bar foundations, and how employing a CSR strategy can attract, retain and engage members of the bar and strengthen the association’s brand in the community. Following Dawn’s remarks, our distinguished panel will discuss successful examples of bar association/foundation CSR efforts, and how they are also improving the justice system and the community by addressing issues on which lawyers are uniquely positioned to lead.

MOTERATOR
Bob Glaves, Chicago, IL, Executive Director, The Chicago Bar Foundation

PANELISTS
Dawn Conway, Miamisburg, OH, Senior Vice President, Corporate Responsibility, LexisNexis
Rudolph Garcia, Philadelphia, PA, Chancellor, Philadelphia Bar Association
Leah G. Johnson, Columbia, SC, Assistant Executive Director, South Carolina Bar

Produced by the National Conference of Bar Foundations

12:25 P.M. – 1:50 P.M.
NCBP/NABE/NCBF Joint Awards Luncheon
Canadian, Convention Floor
Deserving individuals, bar associations and other law-related institutions will be honored for their work on behalf of the profession and the organized bar with the following awards:

2011 ABA Rosner and Rosner Young Lawyers Professionalism Award
2011 ABA E. Smythe Gambrell Professionalism Awards
2011 ABA Harrison Tweed Awards
2011 ABA Partnership Awards
2011 NCBF/LexisNexis Partnerships for Success Award
2011 NABE Bolton Award for Outstanding Bar Leadership

1:50 P.M. – 2:15 P.M.
NCBP Sponsor Appreciation and Networking Break
Ballroom, Convention Floor
Top off your lunch with a sugar rush and enjoy dessert as you visit with our generous sponsors. Their support of our meeting reduces your costs and also provides you with an opportunity to learn about services that can benefit your members and your bar association. All luncheon guests are invited to participate.

2:20 P.M. – 3:20 P.M.
Second Session of Joint Concurrent Workshops
For Sessions 1B – 4B, please see NCBP section of this program booklet.

Joint Workshop 5B – Ten Easy Ways to Involve Your Board in Gift Acquisition and Stewardship
Salon A, Convention Floor
Are your board members engaged in the philanthropic efforts of your foundation? If the answer is “yes,” you probably know how well board fundraising can impact your bottom line and your board’s commitment to your cause. And maybe you are looking for new ideas on how to encourage board members to accept responsibility and follow through. If the answer is “no,” you may want ideas about how to set your board on a path of identifying, cultivating, soliciting and stewarding donors. In both cases, this workshop will provide specific, practical tips to create a culture of philanthropy in your board.

PRESENTER
Kim McKelvey, Missoula, MT, Executive Director, ALPS Foundation Services

Produced by the National Conference of Bar Foundations

3:30 P.M. – 4:30 P.M.
Roundtable Discussions
Salon A, Convention Floor
Join us for a targeted roundtable discussion that will explore three topics: board and committee structure; fiscal formulas; and board issues. In speed-dating fashion (but much slower!), participants can spend 20 minutes at each of the topic tables, or “love the one you’re with” and stay on for continued conversation. In any case, bring your questions, ideas and all collateral to share!

PRODCERS:
Leslie Barineau, Birmingham, AL, Past President, Birmingham Bar Foundation
Laura Sharp, Austin, TX, Board Member, Austin Bar Foundation
Amy Sings In The Timber, Executive Director, Montana Law Foundation

5:30 P.M. – 7:30 P.M.
NCBP/NABE/NCBF Joint Reception
Osgoode Hall, South Entrance, Law Society of Upper Canada, 130 Queen Street West, Toronto, ON, (416) 947-3361
Join your fellow bar leaders at Canada’s oldest and largest law society for an evening of fine food and fellowship. The Law Society of Upper Canada is within walking distance of the Fairmont Royal York or hop in a taxi for a short ride. Directions will be available at registration. A reception ticket is included in the registration fee of NCBP registrants and NABE joint meeting registrants. Others may purchase tickets in advance for $100 at the NABE/NCBP/NCBF Registration Desk.

Sponsored by LexisNexis/Martindale-Hubbell and The Law Society of Upper Canada

SATURDAY, AUGUST 6, 2011

7:00 A.M. – 11:30 A.M.
NABE/NCBP/NCBF Joint Registration
Canadian Foyer, Convention Floor

All Saturday functions for NCBF will take place in Ballroom, Convention Floor

8:00 A.M. – 9:00 A.M.
NCBF Breakfast and Membership Meeting

9:00 A.M. – 11:30 A.M.
NCBF Plenary Session

9:00 A.M. - 9:20 A.M.
NCBF Award Presentation
The Milwaukee Bar Association Foundation, recipient of the first NCBF/LexisNexis Partnerships for Success Award, will present information about its winning program, the Milwaukee Justice Center.

9:30 A.M. – 11:30 A.M.
Building a Compelling Case for Support
A case for support is the window to an organization’s mission and leadership, voicing the critical statement of need. This session will include types of case statements, the process of creating a case statement, and the necessary building blocks to be able to tell a compelling story to your audience.

Key Learning Objectives:
• Understand the purposes of a case statement
• Review its format and key components
• Understand the case-writing process
• Discuss its applications and uses

PRESENTER
Chad Peddicord, New York, NY, Regional Vice President, CCS

11:30 A.M.
Adjourn
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*Deceased
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NCBF/LEXISNEXIS PARTNERSHIPS FOR SUCCESS AWARD
2011    Milwaukee Bar Association Foundation

NCBF AWARD FOR BAR FOUNDATION EXCELLENCE RECIPIENTS
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2000    Arizona Bar Foundation
2001    Orange County Bar Foundation
2002    New Jersey State Bar Foundation
2003    Ohio State Bar Foundation
2004    South Carolina Bar Foundation
2005    Ohio State Bar Foundation
2006    Allegheny County Bar Foundation
2007    Cincinnati Bar Foundation
2008    South Carolina Bar Foundation
2009    North Carolina Bar Association Foundation, Inc.
2010    Springfield Metropolitan Bar Foundation

NCBF/ALPS FOUNDATION SERVICES AWARD FOR INNOVATIONS IN FUNDRAISING RECIPIENTS
2008    Foundation of the Monroe County Bar (NY)
2009    Cincinnati Bar Foundation (OH)
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SAVE THE DATE

2012 MIDYEAR
NEW ORLEANS, LA

NABE
January 31-February 2, 2012

NCBP
February 5-7, 2013

NCBF
February 4-6, 2014

2013 MIDYEAR
DALLAS, TX

NABE
February 5-7, 2013

NCBP
February 7-9, 2013

NCBF
February 8-10, 2013

2012 ANNUAL
CHICAGO, IL

NABE
July 31-August 2, 2012

NCBP
August 2-4, 2012

NCBF
August 2-4, 2012

2013 ANNUAL
SAN FRANCISCO, CA

NABE
August 6-8, 2013

NCBP
August 8-10, 2013

NCBF
August 8-10, 2013

2014 ANNUAL
BOSTON, MA

NABE
August 5-7, 2014

NCBP
August 7-9, 2014

NCBF
August 7-9, 2014
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