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## ***Patient Experience Journal* Releases Spring 2018 Issue**

Published in association with The Beryl Institute, Volume 5, Issue 1 includes patient experience improvement research from global perspectives across healthcare settings

**Dallas, TX (April 26, 2018)** – The Beryl Institute announces the publication of [Volume 5, Issue 1](#) of *Patient Experience Journal (PXJ)*, an international, open access, peer-reviewed journal focused on research and proven practices around understanding and improving patient experience. *PXJ* has over 295,000 article downloads in over 200 countries and territories, reflecting the true global nature of patient experience. The latest issue provides a broad view of issues impacting and being impacted by patient experience from patient narratives to family-centered caregiving, nurse accountability to workforce confidence and more.

Published in association with The Beryl Institute, *PXJ* Volume 5, Issue 1 includes [16 articles](#) from 59 contributing authors representing commentaries, personal narratives, research studies and case studies and covers a selection of topics such as:

- *Patients' stories of encounters with doctors: Expectations and anxieties*
- *How patients view their contribution as partners in the enhancement of patient safety in clinical care*
- *Barriers and facilitators to family participation in the care of a hospitalized loved one*
- *Family-centered caregiving from hospital to home: Coping with trauma and building capacity with the HOPE for Families model*
- *An exploration of patients' experience of nurses' use of point-of-care information technology in acute care*
- *Exploring workforce confidence and patient experiences: A quantitative analysis*
- *Homeless and marginally housed Veteran perspectives on participating in a photo-elicitation research study*
- *Building a robust provider improvement partnership program to enhance patient experience*

Submissions also represent a broad range of global organizations and institutions including Alberta Health Services, Deakin University – Victoria, Emek Yezreel Academic College – Israel, Epworth HealthCare – Melbourne Australia, Florida State University College of Medicine, George Mason University, Henry Ford Health System, Huron Perth Healthcare Alliance, Inova Fairfax Medical Campus, Mayo Clinic Health System, RAND Corporation, Swedish Cancer Institute, University of Colorado, University of Wisconsin-Madison, VA Pittsburgh Healthcare System, Yale School of Public Health and more.

“As we approach the 4<sup>th</sup> birthday for *PXJ* and the launch of Volume 5 during Patient Experience Week 2018, this new issue underlines the wide range and broad scope of the patient experience conversation today,” said Jason A. Wolf, PhD, CPXP, Founding Editor of *PXJ* and President of The Beryl Institute. “With studies and cases from practice to policy and from data rich research to powerful personal stories, our contributors continue to push the boundaries of patient experience and reinforce its central role to healthcare overall.”

To access Volume 5, Issue 1 of *PXJ*, visit: <http://pxjournal.org/journal/>.

# T H E B E R Y L I N S T I T U T E

PXJ publishes three times annually with standing issues in April and November and special topic issue in July. Submissions are accepted on an ongoing basis and should follow the requested submission types and adhere to [author guidelines](#). Papers address the full range of topics critical to the evaluation and impact of patient experience practices, efforts and influences and reflect the diversity of voices and settings around the world in which work to positively impact the patient experience occurs.

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About *Patient Experience Journal*:

[Patient Experience Journal](#) is an international, multidisciplinary, and multi-method, open-access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research, and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.

About The Beryl Institute:

[The Beryl Institute](#) is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. The Institute [defines](#) the patient experience as *the sum of all interactions, shaped by an organization's culture, that influence patient perceptions across the continuum of care*.