

## **What Is A Certified Urgent Care Designation?**

**This facility has received the Certified Urgent Care designation.**

**It has met certain national criteria that tell you, the patient, about the center, services they offer and when they are available.**



### **What criteria has this facility met?**

- It advertises and accepts walk-in patient of all ages for a broad spectrum of illness, injury and disease at all times. Some centers are allowed to only treat children, if they identify themselves as a pediatric only center in their facility name.
- It provides x-ray services on site.
- It has a laboratory and can do many lab tests on site.
- The licensed providers working there are able to perform the following:
  - Advanced cardiac life support in an emergency, while 911 is called
  - Obtain and read an EKG and x-ray
  - Administer oral, intramuscular and intravenous medication and fluids
  - Perform minor procedures (like sutures, cyst removals, incisions and drainage)
- The following equipment is available and the staff are trained in its use:
  - Automated external defibrillator (AED) or standard defibrillator
  - Oxygen and emergency breathing equipment
  - Drug cart with some emergency medications
  - Working phone to dial 911
- It has two or more exam rooms, a separate waiting area and restricted access patient restrooms, for privacy during more extensive visits.
- The facility meets the following minimum hours of operation:
  - Open 7 days a week (not including national holidays)
  - Open 4 or more hours each day
- A licensed physician (MD/DO) has been designated as the facility's medical director. That person is responsible for overall clinical quality.
- The facility attests that it provides clinical care and performs business activities in an ethical manner.
- If this facility is under-going a Pre-Opening Certification designation, it has fulfilled the preliminary requirements determined by the committee's assessment. All pending documents will be submitted within six weeks of opening day.

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### **This facility will either be a Category 1 or Category 2 Urgent Care Center**

- Category 1 means there is a license physician (MD/DO) on-site during all posted hours of operation
- Category 2 means there may be other kinds of providers (like nurse practitioners or physician assistants) on-site during all posted hours of operation instead of or in addition to physicians.

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*The Urgent Care Association of American (UCAOA) was founded in 2004 and represents the 9,000+ centers that make up the industry.*

*UCAOA serves an international field, joining together urgent care centers in the USA and the additional centers across the world including Australia, Canada, Hungary, Ireland, Israel, Mexico and New Zealand.*

*Certification is not a representation, warranty or guarantee to any patient, individual or entity regarding the care provided or the services rendered. The facility maintains sole responsibility for insuring that the conditions of certification continue to be met during any year of certification. If you have questions about the certification criteria, please contact UCAOA at [certification@ucaoa.org](mailto:certification@ucaoa.org)*