



Pamela Sullivan, MD, FACP, MBA, BS

Immediate Care Medical Director
Olean General Hospital Emergency Services
TEAMHealth
Webster, NY

Organization Description:

Exigence, founded in 2000, opened its first Immediate Care center in 2005. The success of the urgent care division, led to an acquisition by TEAMHealth in 2012. This relationship is allowing us to grow a national presence in urgent care while maintaining centers of excellence. TEAMHealth is the largest partner of outsourcing services in the country. Service lines include urgent care, occupational health, emergency medicine, hospitalist medicine, anesthesiology, surgical subspecialties, post-acute care and other services. TEAMHealth is very actively engaging in clinical integration and new delivery models.

Previous Positions:

Prior positions included attending physician in multiple emergency departments, associate clinical professor at The University of Rochester, assistant professor of physical therapy at Ithaca College, physical therapist at Orthopedic Hospital and Hospital University of PA.

Education:

- 2015: Masters Business Administration, University of Tennessee, Knoxville, TN
- 1990-1993: Residency Primary Care Internal Medicine, University of Rochester, Rochester, NY
- 1986-1990: Doctorate of Medicine, Medical College of Pennsylvania, Philadelphia, PA
- 1981-1985: Bachelor of Science in Physical Therapy

Previous Involvement with Boards:

- Board Member UCAOA 2013-present
- Chair/member multiple UCAOA committees
- Council Board Member
- Chair of Membership Committee
- NY Chapter American College of Physicians
- Elected Member Rochester General Hospital Medical and Dental Staff Board
- Appointed Member to the Executive Board Member, Olean General Hospital Medical Executive Board

Prior Contributions to UCAOA and Urgent Care Industry:

Board Member, UCAOA Chair and member of multiple UCAOA committees Clinical integration Contributor to multiple urgent care media communications (TV, print) Co-Chair multiple UCAOA conferences and conventions Speaker at multiple UCAOA conferences and conventions

Awards, Honors, Community Involvement:

- February 2013- New York American College of Physicians Laureate Award
- August 2004, 2005 and November 2006 - Commencement Speaker, Ithaca College Department of Physical Therapy (Professor voted to speak at commencement by graduating class)
- 2003 - Via Health Employee Recognition Award Rochester General Hospital, Rochester, NY
- October 2002 - Commack High School Alumni of Distinction Award, Commack, NY
- 2001 - World of Difference Award, Rochester Eye and Human Parts Bank, Rochester, NY
- Whose Who and Best Physician Lists (about last 15 years)
- Volunteer Physician USA Gymnastics, National Championships (multiple)
- Co-Medical Director Rochester Marathon
- Volunteer for following activities: multiple American College of Physicians Leadership Days, judge at multiple state and national American College of Physician Poster Competitions, multiple local school district committees, volunteer as ACLS instructor

Brief Biography:

I am privileged and humbled to have been given the opportunity by our members to serve on the UCAOA Board of Directors since 2013. The rapid growth of the UCAOA reflects the swiftly changing face of health care. It is clear urgent care serves a crucial role in present health care delivery to include excellence, access, and cost effect efficient health care to our patients. We need to assure the urgent care industry has proper strength and representation as rapidly evolving regulations and legislation are at the forefront of what we do every day. I am energized when I think of the growth of our organization from the founding members to where we are today. During my tenure on the board, I have served as Chair of the Membership Committee, member of Education and Awards committees and served as co-chair of some of our conferences and conventions. My background is somewhat unique: a physical therapist who went on to medical school, trained and boarded in internal medicine, practiced emergency medicine for over twenty years followed by urgent care. In December 2015, I completed my MBA. I thoroughly enjoy volunteering my time to serve as on the Board of Directors. I have made significant contributions to UCAOA but could not have done so without the support of the UCAOA staff, fellow Board of Directors, and members of UCAOA. Together, we form a team which continues to represent our remarkable industry. I would be honored if you will allow to continue my services on the Board of Directors for the UCAOA for a second term.