August 19, 2015

Dear Daughter,

We can all agree change is constant. As creatures of habit we may not like it, but change is good. The challenge of adapting to change reminds us that we are alive. Even our relationship with God changes as we come to know Him better and love Him more.

One change we are dealing with now is the new method for paying our dues to the Order. Several years ago, we switched from Daughters paying their own dues individually to chapter presidents/treasurers collecting dues from chapter members and mailing one check to the National Office. There were glitches with that system at first, but we worked through them. As our Order has grown (more than 22,000 Daughters), we are trying to be efficient stewards of our resources, and that means using the technology available through our new membership software. This new method emphasizes the personal responsibility of each Daughter paying her dues. At this time all dues invoices have been sent. The email or letter accompanying the invoice provides instructions for Daughters to pay their dues either online (through the Order’s website) or by check sent to the National Office. Please be sure to review the New Dues Process accessible on the website.

Of course, this change has not occurred without its own set of challenges. Your Executive Board and National Office staff are very much aware of the problems and are working hard to resolve them in collaboration with the membership software company. Together we strive to make the dues payment process easy for you and as streamlined as possible for the National Office staff.

Technological changes are often very frustrating to manage. Please be patient with the women who are dealing with this technology, the women who are trying to assist you if you have questions or problems paying your dues; respect the Christ who lives in each of us.

While chapter presidents no longer directly collect the Order’s dues, they do have knowledge of this dues payment process. If you have any questions regarding this process, please contact your chapter president for her assistance. If the two of you still have questions, the staff will be happy to assist you; please contact them at 770-517-8552 or dok1885@doknational.org.

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Susan O’Brien
National President