General Information

Get ready to experience three and a half maximum-impact days filled with outstanding educational programs and numerous networking opportunities when IAHSS hosts the 47th Annual Conference & Exhibition May 3-6, 2015 at the Hyatt Regency St. Louis at the Arch. Go beyond being ahead of the curve and join the other Healthcare Security and Safety leaders who are committed to shaping and advocating for the role of security and safety in healthcare.

Speakers and topics include

- **Keynote Nahid Bhadelia, M.D., M.A.** - *Building Sensible Health Safety Policies and Procedures To Address Threats from Emerging Pathogens*
- **Christopher Sonne** - *Hospital Evacuation; Consequences of Not Learning From Lessons Learned*
- **Tim Vandenbrink** - *Just Another BORING Safety Talk!!*
- **Barry Bradley** - *Security Liability, a Mock Trial Event*
- **Bonnie Michelman, CHPA, CPP** - *Investigating Drug Diversion Cases, New Methods and Best Practices*
- **Douglas S. Erickson, FASHE, CHFM, HFDP, CHC** - *Make a Difference Through Designs*
- **Gene Deisinger, Ph.D.** - *Managing Threats and Preventing Violence in Healthcare Settings*
- **Cynthia Hetherington, MLS, MSM, CFE** - *Cyber Crime & Investigations*
- **Constance Packard, CHPA (moderator)** - *Panel discussion: Should Hospitals Have Armed Officers? (panelists to be announced)*
- **Lisa Wolf PhD, RN, CEN, FAEN** - *Nothing Changes, Nobody Cares: The Problem of Violence in Emergency Settings. Perception vs. Reality*
- **Dwayne Doran** - *Civil Unrest: Security’s Role in Preparing for Man-made Surge Events*

New to 2015

Monday May 4th will include an extended lunch and a "Think Tank Lounge" open as part of the exhibit hall. The Think Tank Lounge will include interactive 30 minute sessions on the following topics:

- **Cost vs. Investment: How Does Your C-Suite View Security?**
  Led by Bryan Warren, CHPA
- **Women in Healthcare Security**, Led by Marilyn Hollier, CHPA, CPP
The conference registration fee includes all conference materials, breaks, breakfasts, luncheons, Sunday evening opening reception, Monday evening social and Tuesday evening recognition banquet. The preconference programs are not included in the main registration fee.

Cancellations must be received in writing and submitted to IAHSS via fax at 630-529-4139 or emailed to nancy@iahss.org. Cancellations received on or before April 1, 2015 will be refunded less a $50 processing fee; from April 2, 2015 to April 24, 2015, less a $100 processing fee; and no refunds will be issued for any cancellations after April 24, 2015.

Main Conference Registration
Advance Registration (before April 1, 2015) ............................................ $695
Registration (on or after April 1, 2015) ................................................... $795
One Day Registration .............................................................................. $250
Additional Tickets for the Monday Social at Cardinals Nation ............. $100
Additional Tickets for the IHSS Foundation Recognition Banquet .......... $75

Preconference Programs
CHPA Review Session ........................................................................... $150
Basic Elements of Healthcare Security Management ............................. $149
Healthcare Emergency Management Basics ........................................... $49
Combo (Basic Elements and Healthcare EM Basics) ............................... $169
Chapter Leadership Summit (only qualified Chapter Officers) ............... $0

For additional information contact the IAHSS at 888-353-0990

Hotel Information

The 47th Annual Conference and Exhibition will be hosted by the IAHSS at The Hyatt Regency St. Louis at the Arch. IAHSS is pleased to announce the discounted rate of $189 plus taxes per night. You must reserve your room by April 10, 2015 to receive the discounted rate.

Hyatt Regency St. Louis at The Arch
315 Chestnut Street
St. Louis, Missouri USA, 63102
Tel: 1-314-655-1234
https://aws.passkey.com/event/11448363/owner/988/home
Monday Night Social
Enjoy dinner, a full open bar and a MLB game between the legendary St. Louis Cardinals and the Chicago Cubs on Monday, May 4th at Cardinals Nation! You’ll be blown away by the view of the game and enjoy great opportunities for fun and networking at this IAHSS exclusive event. Admission is part of the AC&E registration. Additional tickets are available for $100 per person.

Chapter Leadership Summit
(pre-qualification required)
The IAHSS will be hosting a summit for qualified elected Chapter Officers and Regional and Council Chairs. Leaders will be updated on exciting new plans within the association and ways that IAHSS can further support chapters and their leaders. It is also an opportunity for Chapter Officers to share best practices and learn from each other. This session will be held on Sunday, May 3rd from 9am – 3pm. Chapter Officers, Regional Chairs/Council Chairs should register no later than April 1, 2015 for this summit. Contact IAHSS at 888-353-0990 for details on qualification requirements.

CHPA Review Session
(pre-qualification required)
The IAHSS will conduct a voluntary review session for the CHPA Graduate Level Examination on Saturday, May 2nd from 6pm - 8pm. This session is intended for individuals who have been preparing for the exam in the months prior and want to participate in one last refresher course and discussion before the test on Sunday. The session may also be helpful for individuals who are starting the process of studying for the CHPA exam and plan to take the exam later in the year. The CHPA examination will be held on Sunday, May 3rd from 1- 4pm. A separate non-conference fee is required for the review session. Candidates must register no later than April 1, 2015 for the review session and examination.

Basic Elements of Healthcare Security Management
This four-hour workshop will be held on Sunday, May 3rd and led by Tony York, CHPA, CPP. It is specifically designed for the relatively new security manager, supervisor, or facilities manager who has responsibility in the security arena. This is a nuts and bolts program that includes a syllabus and extensive workbook containing a wide array of sample security policies, procedures, forms, tools and training materials which can be readily adapted to individual programs. A separate non-conference fee is required for this session. Candidates must register no later than April 1, 2015.

Learn the basics of Healthcare Emergency Management led by instructor Tracy Buchman Sonday, CHPA, DHA, CHSP. Healthcare security professionals play a significant role in terms of mitigating, preparing, responding and recovering from the emergencies that threaten the healthcare organization.

This session is designed for the healthcare security manager or someone looking to transition into a healthcare security leadership role and covers the basics of healthcare emergency management. It also identifies the similarities to first responder concepts and anomalies found within the healthcare arena.

Participants will need to have completed the following FEMA courses prior to attending IS-100.HC Introduction to the Incident Command System for Healthcare/Hospitals IS-200.HC Applying ICS to Healthcare Organizations and IS-700 National Incident Command System (NIMS) an Introduction.

A separate nonconference fee is required for this session. Candidates must register no later than April 1, 2015.

Dress code for conference events

• All conference sessions: Business Casual
• Monday Night Social: Casual
• IHSSFoundation Banquet: Formal Attire / Black Tie Optional
IAHSS Annual Conference & Exhibition Schedule

Saturday, May 2nd:
6:00pm-8:00pm  CHPA Review Session  (Requires pre-registration)

Sunday, May 3rd:
9:00am-3:00pm  Chapter Leadership Summit
1:00pm-4:00pm  CHPA Certification Examination  (Requires pre-registration)
12:00pm-4:00pm  Basic Elements of Healthcare Security Management  (Requires pre-registration)
4:00pm-5:00pm  Healthcare Emergency Management Basics for the Security Professional  (Requires pre-registration and pre-requisites)
4:00pm-6:00pm  Registration
5:00pm-6:30pm  Welcome Reception in Exhibit Area

Monday, May 4th:
7:00am-8:00am  Networking Breakfast
8:00am-8:30am  Greetings, Announcements and Opening Ceremonies  
David LaRose, MS, CHPA, CPP and IAHSS President
8:30am-10:00am  Building Sensible Health Safety Policies and Procedures To Address Threats from Emerging Pathogens
Nahid Bhadelia, M.D., M.A. - Director, Infection Control, National Emerging Infectious Diseases Laboratory (NEIDL), Boston Medical Center

Emerging pathogens will continue to present new challenges to public health and health delivery systems. The Ebola epidemic has highlighted the need for adapting known biosafety principles to mount an effective response to new
infectious diseases threats. How do we make health safety policies and procedures when the scientific knowledge regarding a biological threat is itself evolving? How do we create agendas for responding to the crises as we are learning about the pathogen itself?

10:00am-10:30am  
Break in Exhibit Hall

10:30am-11:30am  
Hospital Evacuation - Consequences of Not Learning from Lessons Learned  
Christopher Sonne - Assistant Director, Healthcare Emergency Management at HSS

Discussion of best practices for the coordination and accountability of resources within the Hospital Incident Command Center and identifying important facets of an evacuation plan that healthcare security personnel need to address. Chris will review lessons learned from past hospital evacuations across the country.

11:30am-1:30am  
Lunch & Break in Exhibit Hall

11:45am  
Think Tank Lounge Session #1: Cost vs Investment: How Does Your C-Suite View Security?  
Bryan Warren, CHPA - Director Corporate Security, Carolinas Healthcare System

12:30pm  
Think Tank Lounge Session #2: Women in Healthcare Security  
Marilyn Hollier, CHPA, CPP - Director Security Services, University of Michigan Hospitals and Health Centers

1:30pm-2:45pm  
Just Another BORING Safety Talk!!  
Tim Vandenbrink - Deputy Fire Chief, City of Spruce Grove Fire Services

A highly entertaining speaker, Tim Vandenbrink challenges us to reflect on our attitudes toward fire and life safety. With a healthy dose of humor Tim will take a fun yet meaningful look at some of the truths and myths about safety. Attendees will walk away with a clear understanding of their responsibilities toward their own safety and also realize how they influence the safety of those in the communities they serve.
Break in Exhibit Hall

Security Liability a Mock Trial Event
Barry Bradley - Managing Partner, Bradley & Gmelich
This session is a full mock trial event that will simulate and demonstrate the various parts of a security liability case including audience participation.

6:00pm-10:00pm
Networking Event at Cardinals Nation

Tuesday, May 5th:
7:00am - 8:00am
Networking Breakfast in Exhibit Hall

8:00am-9:00am
Investigating Drug Diversion Cases, New Methods and Best Practices
Bonnie Michelman, CHPA, CPP - Director of Police, Security and Outside Services, Massachusetts General Hospital
As the DEA is now reviewing and fining organizations with large drug diversion cases or breaches in reporting, this presentation will focus on current trends, cases, protocols and compliance issues for drug diversion. Interesting and diverse cases will be discussed and topics will include:

• changing a whole system for diversion,
• proactively identifying the problem,
• specific collaborative techniques with Nursing and Pharmacy, and
• a new investigative model that security departments can use.

9:00am-9:30am
Break in Exhibit Hall

9:30am-10:30am
Make a Difference Through Designs
Douglas S. Erickson, FASHE, CHFM, HFDP, CHC, CEO Facility Guidelines Institute and Senior Advisor, Specified Technologies, Inc.
Everything you need to know about changes and new requirements for the 2014 Guidelines for Design and Construction of Hospitals and Outpatient Facilities. Topics include updates on the new requirements for risk assessments, security and medication safety zones. This session will enable you to explain how to apply the guidelines standards
and still allow flexibility to support evolving patient care security needs.

10:30am-11:30am  
**Managing Threats and Preventing Violence in Healthcare Settings**  
Gene Deisinger, Ph.D. - Managing Partner, Sigma Threat Management Associates, PA  
This session will provide a brief overview of violence in healthcare settings and discuss implementation of a threat management approach to mitigating risk for violence. This session will discuss essential components of an effective process to identify, assess, and manage potentially violent subjects.

11:30am-12:50pm  
**Lunch & Break in Exhibit Hall**  
(Exhibit Hall closes at 12:45)

12:50pm-1:00pm  
**Passport to Prizes drawing (in General Session room)**

1:00pm-2:30pm  
**IAHSS Annual General Meeting**

2:30pm-2:45pm  
**Break**

2:45pm-4:30pm  
**Cyber Crime & Investigations**  
Cynthia Hetherington, MLS, MSM, CFE, President, Hetherington Group  
Open sources go far beyond what is available in Google and Facebook as well as other popular sites. This session will look beyond the obvious services into social networks and similar media to locate assets, discover leaks, protect reputations, track down anonymous users and expand the arsenal of resources available but unknown to the security professional. In addition, we will discuss the obvious pitfalls that most security professionals fall into when investigating these new mediums. What are they missing, where are they exposing themselves and how to discreetly investigate online are three major themes while we expose the sources.

6:30pm  
**IHSSFoundation Recognition Banquet and Presentation**
Wednesday, May 6th:

7:00am-8:00am  Networking Breakfast

8:00am-9:00am  Should Hospitals Have Armed Officers?
    (Panel Discussion)
    Constance Packard, CHPA - Executive Director of Support Services, Boston University Medical Center (Moderator)
    Panelists to be announced.
    The topic of whether or not to arm officers in a healthcare setting continues to be a debate in the industry during a time of continued uncertainty in the world around us. This panel will allow the attendees to hear the differing policies, perspectives and conclusions from some of their peers to help them in making their own determinations and recommendations for their organizations.

9:00am-9:15am  Break

9:15am-10:30am  Nothing Changes, Nobody Cares: the Problem of Violence in Emergency Settings; Perception vs. Reality
    Lisa Wolf PhD, RN, CEN, FAEN - Director, Institute for Emergency Nursing Research at ENA.
    This presentation will address the individual and social considerations contributing to violence in healthcare settings with specific attention to the emergency department. The use of the Haddon Matrix in identifying both factors in and solutions to workplace violence will also be discussed.

10:30am-11:30am  Civil Unrest: Security's Role in Preparing for Man-made Surge Events
    Dwayne Doran - Director of Safety & Security, Mercy Hospital System
    This session will focus on the role of the hospital security department in preparing for and responding to man-made surge events such as the recent civil unrest in Ferguson, Missouri.

11:30am  Closing Remarks & Adjourn

*Schedule subject to change
Register and pay online using your credit card at www.iahss.org or complete the form below and mail it in with your check.

**Main Conference Registration**
- Advance Registration (prior to April 1, 2015) - $695
- Registration (on or after April 1, 2015) – $795
- One Day Registration – $250
- May 4 _____ May 5 _____ May 6 _____
- Additional Tickets for Monday Social at Cardinals Nation - $100
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**Preconference Programs**
- CHPA Review Session - $150
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- Healthcare Emergency Management Basics - $49
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- Chapter Leadership Summit (only qualified Chapter Officers) - $0

**TOTAL** $ ________

Remit to:
IAHSS
PO Box 5038
Glendale Heights IL 60139
Telephone 630-529-3913 Fax 630-529-4139
nancy@iahss.org

☐ Payment check enclosed

Name _____________________________
Title _____________________________
Institution ________________________
Address __________________________
City ______________________________
Province/State ____________________
Postal/Zip _________________________
Telephone _________________________
Email _____________________________

For additional information contact the IAHSS at 888-353-0990
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