

**ABSTRACT:**  
**SAVIN Technology Assistance Project (S-TAP) TA Report for:  
New Hampshire Department of Safety (NHDOS)**

**Client Agency**

New Hampshire Department of Safety (NHDOS)

**Participating IJIS Institute Staff**

Ashwini Jarral, *Director, Programs & Technology Services*

Greg Trump, *Senior Project Manager*

Stephanie Cassavaugh, *Engagement Manager*

**Participating IJIS Institute Consultants and Firms**

Kathy Gattin, *Tetrus Consulting*

Brad Kobishop, *URL Integration*

**Dates Services Provided**

Site Visit – Week of August 27, 2012

**Overview of TA Request**

The IJIS Institute received the request for a SAVIN TA from the NHDOS; and, upon internal approval to proceed with the TA engagement, the IJIS Institute staff directly worked with the SAVN Project Manager and Department of Justice Grants Manager in defining the specifics of the engagement. A TA questionnaire was completed by the SAVN Project Manager and was reviewed by the Institute; and, subsequently, a contract agreement was jointly negotiated authorizing the TA engagement.

The NHDOS requested TA from the BJA/IJIS Institute TA grant program to address the issues regarding their current and future plans for a statewide automated victim notification system. As defined by the contract agreement, the principal goals of this TA engagement were:

- ◆ Providing a better understanding of NIEM and the role of SAVIN data in the criminal justice information sharing domain;
- ◆ Reviewing the SAVIN Service Specification and providing recommendations for implementation in their SAVN system; and,
- ◆ Reviewing their technology design for a closed SAVN system and making recommendations based on their specific mission needs.

**Type of TA Services Provided**

The TA Team performed a site visit during the week of August 27, 2012. A series of meetings with the SAVN Project Manager, grants staff, technical staff, and stakeholder representatives occurred during this time. These activities were necessary to complete the scope of work as outlined in the LOA.

The IJIS Institute provided qualified experts selected from its industry membership for this engagement. These consultants represented a consortium of IJIS Institute member companies and alliance partners that possess the required experience and expertise in law enforcement, justice, public safety, and homeland security domains, relevant technologies and product sets, and the applicable information sharing standards and capabilities.

This TA Report (inclusive of the findings and recommendations) is intended to help the NHDOS in the development of their SAVN Program. More specifically, the engagement provided a high-level review of the New Hampshire SAVN Program and the current plans for the automated victim notifications system architecture and capability in preparation for development, to meet the goals of the existing BJA implementation grant, and for future operational expectations.

### **Overview of Observations and Recommendations**

A copy of the TA report abstract can be found on the IJIS Institute website at [http://www.ijis.org/publications/ta\\_reports.html](http://www.ijis.org/publications/ta_reports.html). A copy of the full TA report is available to authorized personnel only and must be coordinated through the IJIS Institute staff.

### **Contact Information**

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