

**Newsletter October 2011**

**Chairperson's Message - Aneeta Madhok**

Did you know that in Hindi, the language spoken in my country, India, we do not have a word that is the equivalent of 'Goodbye'? That is because, in our culture, we believe that closures are only punctuation marks and when one door closes, another opens, and the cycle of life carries on. But the closure is an important part of the next beginning. So, I have to say my goodbyes in English only.



As I lay down my office as Chairperson of ICMCI, and I reflect on the last two years, it seems like the London Congress happened a long time ago, but just the other day. There is so much water under the bridge, and it went past very swiftly. I cannot say we didn't work hard, because we did. I cannot say we didn't work smart, because we did. If you look at the combined outcomes of the last two years from all points of view, you will find that each and every member of the ExCom has significant contribution to report. They have each given the best of their energies and not held back at all. Like all teams, we too had our forming storming issues, and we too had our ups and downs, and periods of bursts of energy, and some moments when we found ourselves depleted of energies. There is much accomplished, and a combined reading of the ExCom report for 2009-2010 released at Jordan Conference last year, and the ExCom report for 2010-2011 being released at Taipei Congress, will tell the complete story. I am sure that there are many who believe that there is still so much more left to be done, and the mantle now falls on my worthy successor, the incoming Chairman of ICMCI, Francesco D'Aprile, to carry the legacy forward.

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**Congratulations To Three New Recipients of The Meridian Order!**

**Gabriel Al-Salem, CMC  
USA**

01.02.1967 – 27.11.2010



In the Central Asian Region, ICMCI has been particularly active due to the energy and efforts of Gabriel Al-Salem, CMC, who was the Regional Director of the Business Advisory Services Program of the Central Asian Region. His efforts while in his EBRD role, have led to the formation of associations of consulting in Kazakhstan, Kyrgyz Republic, Uzbekistan, and the certification and training of consultants in this region. For ICMCI, it is recognised that this work has been commendable and of pioneering nature.

**Nick Shepherd, CMC,  
Canada**



In recognition of the selfless, professional and, above all, valued contribution to the standards, philosophy and practice of ICMCI. The Competence Framework, the reciprocity arrangements, the quality assurance fundamentals and practice are all considerably richer for Nick's contribution. Two schemes (ACP and ATP) would be incomplete without his efforts, and advice to PSC and QAC has been constant, apposite and always available. Nick has over many years assisted new Institutes form and join ICMCI, and there are many CMCs today who would not have had the opportunity without his efforts.

**Zhao Tianle, CMC  
People's Republic of China**



In recognition of the dedication in launching nation-wide professional examination for management consultants in China, supporting the healthy development of management consulting industry in China, promoting ICMCI activities and CMC certification in China, and opening channels for communication and collaboration between international and Chinese consultants.

The Meridian Order is a cadre within ICMCI recognising those who have contributed significantly to the development or success of ICMCI but have not held any formal office or position. This award was constituted in 2009 and the first awards were granted to Heather Osler of Canada and Peter Thomas of UK at the London Congress on September 10, 2009.

The Award consists of Citation and Certificate.

**First Constantinus International Award bestowed**



In the course of the 2011 ICMCI Biennial Congress in Taipei the first Constantinus International Award launched by ICMCI is bestowed.

The winners' projects show how important innovative consulting know-how is for sustainable growth and economic revival. "The outstanding projects submitted to the Constantinus International Award show that excellent consulting services have played an active role in forming the international economic landscape. The Constantinus International Award aims at providing the best of these projects an international forum and underline the high quality of consulting projects around the globe." states Anneeta Madhok, Chairperson of ICMCI (International Council of Management Consulting Institutes).

Six countries participated in the premier of this award (Austria, China, Hungary, Norway, Slovenia and Taiwan). Each country had the opportunity to nominate up to three projects. The outcome was a total of 13 national "best practice"-projects from all over the world submitted to the Constantinus International Award. Those projects were then presented to an international jury of professionals in the branch. This jury had the difficult task of evaluating these excellent projects and choosing "the best of the best". After a three-week-evaluation period, the winners were determined.

The gold medal and the two silver medals of the Constantinus International Award 2011 go to...

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## Documents for the 2011 Biennial Congress ICMCI



Dear Delegate, dear Trustee,

We are pleased to inform you about the documents for the Taipei Biennial Congress, which will give you an idea of the planned agenda and for background reading ([Click here](#)).

Click [here](#) to download all the documents.

You need not carry printouts because the entire set of documents will be available in the delegate kit specially designed for the congress.

If you have further questions, please do not hesitate to contact us.

I am looking forward to see you all in Taipei!

With best wishes,

Aneeta Madhok  
Chairperson ICMCI

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## ICMCI Americas Hub Trustee Meeting

### **May 9th, 2011 Report**

The 2011 ICMCI Americas Hub Trustees Meeting was held on May 9th, 2011 in Toronto Canada and hosted by CMC-Canada. This was the 3rd AH meeting in 4 years with the two previous ones being in Barbados, hosted by the Caribbean Institute of Certified Management Consultants (CICMC) and Washington, USA hosted by the IMCUS. Twenty individuals attended with 3 Trustees, 3 members and 3 staff (including the CEO) from CMC-Canada, 2 Trustees, the Chair and the ED from IMCUS, 2 Trustees and one member from CICMC, the Trustee from Taiwan and 3 members of ExCom (Aneeta Madhok, Mark Nesbitt and Tim Millar). The purpose of the meeting was 3-fold:

- To provide a forum for learning of ICMCI initiatives, how they impact the management consulting profession in the Americas and enable united Americas input to those initiatives. The focus for this year was on the Breakthrough Strategy – the status and future activity on the six subprojects undertaken
- To enable greater collaboration, networking and awareness among the Americas Hub Institute members, share best practices and collectively address issues in the Hub region
- To discuss the future purpose of the Hub and begin to develop a plan to meet that purpose

The meeting was preceded by a dinner the night before for all participants who could make it.

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## Institute of Management Consultants and Advisors – Ireland; Annual General Meeting

IMCA's Annual General Meeting was held at a Dublin venue on Wednesday, 27th July 2011 and had a good attendance with all motions passed successfully. The President's review of the year indicated that membership numbers had held up in spite of a difficult business environment.

As has worked successfully over the past few years, the AGM was followed by a wine reception and members' discussion forum over dinner which provided a useful social adjunct to the formal business of the AGM.

This year we had an outside speaker speak about the scale of change faced in public sector reform. Stephen Donnelly, a recently elected Dáil Eireann representative with a background in management consultancy with McKinsey, had an interesting perspective on the role of elected representatives and the issues involved in implementing change. This made for an interesting discussion over a BBQ style dinner.

Pictured below are some attendees at the dinner.



Peter Doyle, Mazars; Tony O'Brien, President IMCA and Stephen Donnelly, TD (left to right)

### Confab: IMC USA's Annual International Conference has its 34th Birthday



For 34 years, Confab has been an annual staple for IMC USA's broad offerings of professional development.

For those of you who have not heard of Confab, Confab is IMC USA's international management consulting conference drawing consultants from multiple countries to Reno, Nevada every fall. According to David Norman, IMC USA Chair/CEO, "Over the years, we've had people here from across the ICMCI family of nations, including Australia, Canada, Barbados, Austria, UK, Germany, New Zealand, Singapore, Nigeria, and Japan, as well as non-ICMCI countries such as United Arab Emirates (Dubai), Netherland Antilles, Kuwait, and Greece. It is the one truly international conference for management consultants, and people continue to come back year after year for the networking, professional development, and collegiality."

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### Turkish IMC (YDD) New Season Events Started by Mrs. Aneeta Madhok

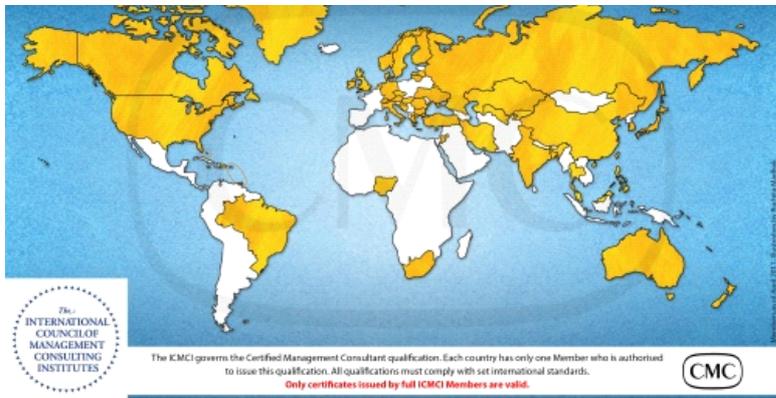
Challenges at IMC Organizations in Fund Raising for Sustainable Professional Management was the discussion theme of the month at "Septemper 2011 Members' Meeting" followed by a 'tasteful' dinner.

The key speaker of the event was Mrs. Aneeta Madhok. She addressed executives and members with a very interesting speach; she shared her fund raising experience in Indian IMC and possibilities at International Economic Development Banks and Funds of Economic & Social Development Organizations. Support of State Organizations in some countries were at discussion. Support/Participation of ICMCI at IMC capacity building projects developed by joint member IMCs (in combination of developed and developing organizations) was suggested. Interactive discussions highlighted interesting solution points to the case raised.



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