



Louisiana Hospital Association

Management Corporation

The ABC's of Joint Commission Survey Preparation

Wednesday and Thursday, September 11-12, 2013

LHA Conference Center
2334 Weymouth Drive, Baton Rouge, LA 70809
(225) 928-0026

Program Description

The Joint Commission and CMS are now focusing on some specific standards that continue to be problematic. These TJC and CMS make it necessary and timely to present a program of this nature. This two-day program will provide a comprehensive review of the accreditation manual for hospitals focusing on such specific problematic topics as National Patient Safety Goals, Infection Control, and Leadership/Human Resources. You will leave with a better understanding of how The Joint Commission and CMS are interrelated, where the problematic areas are, and how to have a flawless survey through proper front-end preparation. You will receive this information from two of the nation's experts in survey preparation according to the AHA Association of Educators.

Who Should Attend

CEOs, COOs, Chief Nursing Officers, Vice President Patient Care Services, Director of Nurses, Patient Safety Officer, Infection Control Manager, Human Resource Leader, Director of Quality Improvement, Risk Managers, HIM Directors, Accreditation/Regulatory Directors, Joint Commission Coordinators, others involved in The Joint Commission Survey Process and those new to the process.

Continuing Education Credit

Nursing – 12.25 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance of the program. The Louisiana Hospital Association is approved by the Louisiana State Board of Nursing – CE Provider #39. **Other participants:** will receive, upon completion of workshop, a certificate documenting the completed continuing education/clock hours.

Objectives

- Gain an understanding of the relationship between CMS and the Joint Commission.
- Review the survey process including tracer methodology for patient care systems, the unannounced survey process and accreditation participation requirements.
- Review the significant changes in the 2013 standards with emphasis on problematic areas that were scored in 2012.
- Compare and contrast CMS changes to Joint Commission standards.

Conference Center Directions

The Louisiana Hospital Association conference center is located just across the street from the LHA Headquarters Building at 2334 Weymouth Drive. From I-12, exit Airline Highway North, go to the 2nd red light-Old Hammond Highway and turn left. Turn left at the next light onto Drusilla Lane. At the 2nd street, Brookline Avenue, turn left. At the first block on the left is Weymouth Drive. Turn left onto Weymouth Drive and the new conference center is the second driveway on the left.

Driving Directions from Chase Suites to the LHA Conference Center

As you exit Chase Suites, turn right onto Corporate Blvd. Remain on Corporate Blvd. until you reach Jefferson Highway. Cross over Jefferson Highway and the street turns into Old Hammond Highway. Stay on Old Hammond Highway until Drusilla Lane. Turn right onto Drusilla. At the second street, Brookline, turn left. At the first street, Weymouth, turn left. LHA Conference Center is the 2nd driveway on the left.

Agenda

Day 1, Wednesday, September 11, 2013

8:00 a.m.-8:30 a.m.	Registration
8:30 a.m.-10:00 a.m.	Condition Level Deficiencies, Immediate Threat to Life, Problematic Leadership Standards, Emergency Management Update (Dorman/Brown)
10:00 a.m.-10:15 a.m.	Break
10:15 a.m.-12:00p.m.	National Patient Safety Goals (Dorman)
12:00 p.m.-12:45p.m.	Lunch (Provided)
12:45 p.m.- 2:15 p.m.	Infection Control Update, Infection Control National Patient Safety Goals (Brown)
2:15 p.m. -2:30p.m.	Break
2:30 p.m. -3:30p.m.	Sedation (Dorman)
3:30 p.m.-4:00p.m	Telemedicine (Dorman)

Day 2, Thursday, September 12, 2013

7:30 a.m.-8:00 a.m.	Registration
8:00 a.m.-8:30 a.m.	Use of Interpreters (Brown)
8:30 a.m.-9:00 a.m.	Medication Management (Dorman)
9:00 a.m.-10:15 a.m.	CMS Changes (Dorman)
10:15 a.m.-10:30 a.m.	Break
10:30 a.m.-11:30 a.m.	OPPE/FPPE Summary (Dorman)
11:30 a.m.-12:00 p.m.	Patient Flow Standards (Dorman)
12:00 p.m.-12:30 p.m.	Lunch (Provided)
12:30 p.m.-2:00 p.m.	Human Resources/Required Education (Brown)
2:00 p.m. – 2:15 p.m.	Break
2:15 p.m. – 3:00 p.m.	Frequently Cited Standards (Brown)
3:00 pm – 3:15 p.m	Evaluations/Adjourn

Faculty

Kenneth Dale Brown, MSN, RN, received a bachelor's and master's degree in nursing from the University of Alabama in Birmingham. His previous positions include staff nurse, assistant director of nursing, and director of nursing at Baptist Medical Center, Montgomery, Alabama; assistant professor of nursing at Troy State University, Montgomery, Alabama; director of critical care services at St. Mary's Medical Center, and patient care coordinator, Girling Home Health Care Agency, Knoxville, Tennessee. Mr. Brown was employed by The Joint Commission on Accreditation of Healthcare Organizations from 1994 to September 2003 and was also a regional representative for Joint Commission Resources' Continuous Survey Readiness (CSR) program. He has had the opportunity to participate in education programs for a number of state hospital associations, and has conducted private consultation with many healthcare organizations since 1997.

Stephen Dorman, MD, is a Healthcare Consultant. Steve received his undergraduate degree from Duke University, his medical degree from the University of North Carolina, and did his internship and residency in anesthesia at the Naval Regional Medical Center in Oakland, California. He was a physician surveyor in the hospital program at the Joint Commission from 1994-2003. He also served as faculty in the Department of Education at the JCAHO. Currently, Dr. Dorman actively consults with hospitals for accreditation preparation. Dr. Dorman's areas of interest include medical staff performance, medication management and sedation.

Registration Information

This seminar will be conducted at the **Louisiana Hospital Association Conference Center**, 2334 Weymouth Drive, Baton Rouge. The fee of **\$350.00** for member hospitals/per person and **\$450.00** for non-member hospitals/per person includes seminar, printed materials, lunch and refreshment breaks. A corporate rate has been established at the **Chase Suites 5522 Corporate Blvd., (225) 927-5630**. Please call the hotel directly and ask for the room rate of the Louisiana Hospital Association for the appropriate dates. Registrations may be mailed or faxed directly to the Louisiana Hospital Association. Registrations that are mailed ***must*** include payment by check or credit card. Visa, MasterCard or American Express are accepted. You may also fax your registration form to **(225) 923-1004**, with a Visa, MasterCard or American Express number. Registrations by fax will be accepted if method of payment is indicated on registration form (check being mailed, etc.). All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. **Registration forms must be received into the LHA office by 5:00 p.m. one week prior to the scheduled event date.** This applies to registrations that are received by mail or fax. An email confirmation will be forwarded to all registrants who list an accurate email address. Registrations may be confirmed by phone. It is recommended that a copy of your registration form be faxed to LHA prior to submitting it to your facility's accounting department in order to reserve your seat in the class.

Cancellation/Refund Policy

We realize that problems can occur that may necessitate registration cancellations. Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$40. This fee covers some of the administrative costs associated with processing refunds, printing costs for handout materials, hotel guarantees, etc. Cancellations received less than one week prior to the scheduled event or those who fail to attend are non-refundable. However, registrants who are unable to attend an LHA educational event are permitted to and encouraged to send a substitute at no extra charge. Any sleeping room arrangements made with the local hotel must be cancelled directly with the hotel to avoid charges that are part of the hotel's cancellation policy.

LOUISIANA HOSPITAL ASSOCIATION
Management Corporation



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2334 Weymouth Drive, Baton Rouge, LA 70809
(225) 928-0026

Registration Form

\$350.00 for member hospitals / per person

\$450.00 for non-member hospitals /per person

Name _____ E-Mail Address: _____

***Confirmation will be sent only to registrant's email**

Title _____

Name _____ E-Mail Address: _____

***Confirmation will be sent only to registrant's email**

Title _____

Healthcare Organization _____

Address _____

City / State / Zip _____

Telephone # _____ Fax # _____

Credit Card # _____ Billing Zip Code: _____

Name on Card (please print) _____ Expiration Date: _____

Signature: _____ E-Mail Address: _____

Make check payable and mail to:

Louisiana Hospital Association – Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026 Fax: (225) 923-1004

Registrations that are mailed **must** include payment by check or credit card. Visa, MasterCard or American Express are accepted. You may also fax your registration form to (225) 923-1004, with a Visa, MasterCard or American Express number. Registrations by fax will be accepted if method of payment is indicated on registration form (check being mailed, etc.). All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. **Registration forms must be received into the LHA office by 5:00 p.m. one week prior to the scheduled event date.** This applies to registrations that are received by mail or fax. An email confirmation will be forwarded to all registrants who list an accurate email address. Registrations may be confirmed by phone. It is recommended that a copy of your registration form be faxed to LHA prior to submitting it to your facility's accounting department in order to reserve your seat in the class.

Americans With Disabilities Act The Louisiana Hospital Association will make every effort to provide reasonable accommodations for physically challenged attendees who require special services. When registering, please attach a written description of needs to the application.

LHA Code # M1341008