



Membership Toolkit

How can NAHAM membership impact your budget?

With education, professional development opportunities, and community resources, membership can help you save on the tools you need to stay competitive as a patient access service professional. Visit our [website](#) to learn more about member benefits.

The Value of NAHAM Membership	Savings	
NAHAM Membership		
<ul style="list-style-type: none"> Active Members – \$195 Associate Member – \$60 Learn more about the NAHAM membership categories.		
NAHAM Annual Conference		
<ul style="list-style-type: none"> NAHAM Member Rate – \$595 Non-Member Rate – \$845 	\$250	
NAHAM Live Webinars		
<ul style="list-style-type: none"> NAHAM Member Rate – complimentary NAHAM Non Member Rate – \$25 	\$25/webinar	
NAHAM On-Demand Education <i>Sampling of resources</i>		
Bundle Courses <i>5 bundled courses available</i> <ul style="list-style-type: none"> Work From Home Bundle – \$15 savings HIPAA Bundle – \$5 savings Collections Bundle – \$20 savings Patient Experience Bundle – \$20 savings NAHAM AccessKeys Bundle – \$35 savings 		\$95 for five bundled courses
Individual Courses <i>NAHAM offers individual courses on the below topics. Members save \$20 on each individual course.</i> <ul style="list-style-type: none"> Revenue Cycle 101: Foundational Concepts Curriculum – 28 courses Revenue Cycle 201: Developing Skills – 22 courses Revenue Cycle 301: Mastering Skills – 20 courses Revenue Cycle Annual Compliance – 7 courses Medical Collection “Soft” Skills – 8 courses 		\$1,700 for all courses
Intro to Patient Access Services: Patient Access Orientation Training Manual <ul style="list-style-type: none"> NAHAM Member Rate – \$150 NAHAM Non Member Rate – \$225 		\$75



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<p>Salary Survey</p> <p><i>The salary survey is a guide for competitive market pricing and validation of pay grades, using data from facilities across the country.</i></p> <ul style="list-style-type: none"> • NAHAM Member Rate – \$150 • NAHAM Non Member Rate – \$225 	\$75
Certified Healthcare Access Manager (CHAM)	
<p>Certified Healthcare Access Manager (CHAM) Exam</p> <ul style="list-style-type: none"> • NAHAM Member Rate – \$175 • NAHAM Non Member Rate – \$350 	\$175
<p>Certified Healthcare Access Manager (CHAM) Recertification</p> <ul style="list-style-type: none"> • NAHAM Member Rate – \$50 • NAHAM Non Member Rate – \$100 	\$50
NAHAM AccessKeys <i>Member Only</i>	
<p>34 different KPIs measure how well front-end departments and staff are doing across six Patient Access domains:</p> <ul style="list-style-type: none"> • Collections • Conversions • Patient Experience • Process Failures • Productivity • Quality 	Priceless
NAHAM Toolkits <i>Member Only</i>	
<p>Toolkits to assist our members in their day-to-day job:</p> <ul style="list-style-type: none"> • Patient Experience • Disaster Preparedness • Patient Identity • CMS Survey • Joint Commission Survey • Registration/FTE Calculator • Access Week 	Priceless
Patient Access Community <i>Member Only</i>	
<p>The ability to connect with the Patient Access Community through the NAHAM Access Forum and the NAHAM ListServ.</p>	Priceless
Total Annual Member Savings	\$2,250 +