



## Membership Toolkit

How can NAHAM membership impact your budget?

With education, professional development opportunities, and community resources, membership can help you save on the tools you need to stay competitive as a patient access service professional. Visit our [website](#) to learn more about member benefits.

The Value of NAHAM Membership	Savings
<b>NAHAM Membership</b>	
<ul style="list-style-type: none"> <li>Active Members – \$205</li> <li>Associate Member – \$65</li> </ul> Learn more about the NAHAM membership categories.	
<b>NAHAM Annual Conference</b>	
<ul style="list-style-type: none"> <li>NAHAM Member Rate – \$595</li> <li>Non-Member Rate – \$845</li> </ul>	\$250
<b>NAHAM Live Webinars</b>	
<ul style="list-style-type: none"> <li>NAHAM Member Rate – complimentary</li> <li>NAHAM Non Member Rate – \$25</li> </ul>	\$25/webinar
<b>NAHAM On-Demand Education</b>	
<i>Sampling of resources</i>	
<b>Bundle Courses</b>	
<i>5 bundled courses available</i>	
<ul style="list-style-type: none"> <li>Work From Home Bundle – \$15 savings</li> <li>HIPAA Bundle – \$5 savings</li> <li>Collections Bundle – \$20 savings</li> <li>Patient Experience Bundle – \$20 savings</li> <li>NAHAM AccessKeys Bundle – \$35 savings</li> </ul>	\$95 for five bundled courses
<b>Individual Courses</b>	
<i>NAHAM offers individual courses on the below topics. Members save \$20 on each individual course.</i>	
<ul style="list-style-type: none"> <li>Revenue Cycle 101: Foundational Concepts Curriculum – 28 courses</li> <li>Revenue Cycle 201: Developing Skills – 22 courses</li> <li>Revenue Cycle 301: Mastering Skills – 20 courses</li> <li>Revenue Cycle Annual Compliance – 7 courses</li> <li>Medical Collection “Soft” Skills – 8 courses</li> </ul>	\$1,700 for all courses
<b>Intro to Patient Access Services: Patient Access Orientation Training Manual</b>	
<ul style="list-style-type: none"> <li>NAHAM Member Rate – \$150</li> <li>NAHAM Non Member Rate – \$225</li> </ul>	\$75



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<p><b>Salary Survey</b></p> <p><i>The salary survey is a guide for competitive market pricing and validation of pay grades, using data from facilities across the country.</i></p> <ul style="list-style-type: none"> <li>• NAHAM Member Rate – \$150</li> <li>• NAHAM Non Member Rate – \$225</li> </ul>	\$75
<b>Certified Healthcare Access Manager (CHAM)</b>	
<p><b>Certified Healthcare Access Manager (CHAM) Exam</b></p> <ul style="list-style-type: none"> <li>• NAHAM Member Rate – \$200</li> <li>• NAHAM Non Member Rate – \$400</li> </ul>	\$200
<p><b>Certified Healthcare Access Manager (CHAM) Recertification</b></p> <ul style="list-style-type: none"> <li>• NAHAM Member Rate – \$50</li> <li>• NAHAM Non Member Rate – \$150</li> </ul>	\$100
<b>NAHAM AccessKeys <i>Member Only</i></b>	
<p>34 different KPIs measure how well front-end departments and staff are doing across six Patient Access domains:</p> <ul style="list-style-type: none"> <li>• Collections</li> <li>• Conversions</li> <li>• Patient Experience</li> <li>• Process Failures</li> <li>• Productivity</li> <li>• Quality</li> </ul>	Priceless
<b>NAHAM Toolkits <i>Member Only</i></b>	
<p>Toolkits to assist our members in their day-to-day job:</p> <ul style="list-style-type: none"> <li>• Patient Experience</li> <li>• Disaster Preparedness</li> <li>• Patient Identity</li> <li>• CMS Survey</li> <li>• Joint Commission Survey</li> <li>• Registration/FTE Calculator</li> <li>• Access Week</li> </ul>	Priceless
<b>Patient Access Community <i>Member Only</i></b>	
<p>The ability to connect with the Patient Access Community through the <a href="#">NAHAM Access Forum</a> and the <a href="#">NAHAM ListServ</a>.</p>	Priceless
<b>Total Annual Member Savings</b>	\$2,520 +