

Wednesday, March 28, 2018

The National Association of Social Workers North Carolina Chapter (NASW-NC) is a membership organization that promotes, develops, and protects the practice of social work and social workers. NASW-NC also seeks to enhance the effective functioning and well-being of individuals, families and communities through its work and advocacy.

Thank you for the opportunity to provide feedback on the Concept Paper, *Managed Care Benefits and Clinical Coverage Policies* published March 2, 2018.

The two points we would like to comment on in this Concept Paper are as follows:

1) Behavioral Health Benefits (Page 6)

We appreciate retaining provisions currently in place in LME/MCO contracts for at least one year and seeking provider, beneficiary, and PHP feedback on flexibility since this will take time to roll out and will be different for everyone.

2) Prior Authorization (Page 7)

“During the initial transition to managed care, the Department intends to require all PHPs to honor existing and active prior authorizations on file with the NC Medicaid program for 90 days to ensure continuity of care for beneficiaries.”

We appreciate having a process to ensure services are not disrupted during the time of transition.

We believe it will be crucial to maintain services during the transition period as to not disturb patient care and allow providers to continue clinical relationships.

Sincerely,

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