Statement of Purpose & Duties for Membership Committee Members

It is the mission of the Membership Committee to promote membership in NENA: The 9-1-1 Association, a globally acknowledged resource for standards, education, and industry networking, for everyone associated with 9-1-1 / emergency response communications.

The Duties & Responsibilities of the Membership Committee include:

1. Attend 80% of all committee meetings (majority are conference calls).
2. Provide input/suggestions to expand/improve services and add value to membership.
3. Provide input/suggestions on how to increase membership to further support NENA initiatives.
4. Work with Regional Directors, NENA staff, and chapter leadership in assisting chapters with membership issues or initiatives.
5. When attending a state, regional, or local meeting, support and promote membership involvement.
6. Be able to answer questions regarding NENA's mission, objectives and structure; Address questions and provide information regarding membership (e.g. questions relating to dues, membership categories, etc.).
7. Actively recruit new members and promote and encourage participation in NENA.
8. Follow up with any potential members you contact to address questions, provide additional information, and help facilitate their joining NENA.
9. In your region, reach out to those who have not renewed their membership to determine why and encourage them to rejoin.
10. Assess membership needs through instruments such as surveys and questionnaires or other methods suggested by the Board, and communicate the members needs to the Board.