REGIONAL HORIZONS

2011 ISSUE

SPECIAL SUPPLEMENT

Women in Aviation

Available on www.raa.org
Save the date!

RAA Summer Seminars
Human Resources, Inflight and Drug & Alcohol Testing
July 24-27, 2011 New Orleans

RAA 37th Annual Convention
May 21-24, 2012 Minneapolis

Are you interested in applying for a scholarship to study for a career in the airline industry?

The Regional Airline Association is now accepting scholarship applications for students attending RAA member universities or colleges.

Visit www.raa.org for application information.

Don’t delay! Deadline is April 1, 2011!

Scholarships will be awarded without regard to gender, race, religion or national origin.

Pick your support of the 36th Annual RAA Convention in Nashville, Tennessee May 16-19, 2011

■ General information:
  Staci Morgan
  morgan@raa.org
  202/367-2323

■ Exhibitors:
  David Perez-Hernandez
  perez hernandez@raa.org
  202/367-1139

■ Advertise in the official RAA Convention News daily issues:
  Cheryl Goldsby
  cheryl@emeraldmediaus.com
  703/737-6752

■ Sponsorship opportunities:
  Diana Lundie
  dilundie@aol.com
  704/784-5862

Saluting the women contributors of the regional airline industry

The Regional Airline Association, like the Women in Aviation, International, is committed to supporting the next generation of aviators—young men and women—and why we continue to develop our scholarship program, through the support of our Associate Member Council, identifying students for college-level studies in the field of aviation.

See details about our scholarship opportunities on page 2.

We recognize that there are many remarkably talented women that hold important jobs and fill critical roles in maintaining safe, professional and reliable regional airline operations.

In our limited space in this new Regional Horizons “Women in Aviation” Special Supplement, we’ve highlighted a dozen women that contribute daily with various job skills to the nation’s air transportation system. We applaud your efforts, and encourage young women with talents of all kinds—graphic design, law, education, human resources, management skills, IT and technical expertise—to consider joining the aviation community.

Here in our Washington, DC offices, RAA is proud to acknowledge the tremendous efforts of the women on our staff and our extended team. We hope you’ll be inspired to pursue an aviation career when you read some of the stories inside this supplement.

To learn more about the regional airline industry, join RAA at the 36th Annual Convention in Nashville, May 16-19, and visit www.raa.org for details.

RAA Representatives Staci Morgan (morgan@raa.org) and Kelly Murphy of Emerald Media (kelly@emeraldmediaus.com) will be attending this year’s convention in Reno, and if they don’t introduce themselves first to you, feel free to say hi to them!

Best of luck to all – and safe flying!
A look at the stats...

Proportion of Women Managers by Carrier Type %

<table>
<thead>
<tr>
<th>JOB FUNCTION</th>
<th>FSC</th>
<th>LCC</th>
<th>REGIONAL</th>
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</thead>
<tbody>
<tr>
<td>CEO</td>
<td>4</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>COO</td>
<td>2</td>
<td>0</td>
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<tr>
<td>CFO</td>
<td>11</td>
<td>18</td>
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<tr>
<td>General counsel</td>
<td>7</td>
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</tr>
<tr>
<td>Customer service</td>
<td>4</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Communications/ govt affairs</td>
<td>11</td>
<td>10</td>
<td>7</td>
</tr>
<tr>
<td>Marketing/planning</td>
<td>21</td>
<td>43</td>
<td>10</td>
</tr>
<tr>
<td>CIO</td>
<td>3</td>
<td>0</td>
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<tr>
<td>Human resources</td>
<td>19</td>
<td>10</td>
<td>27</td>
</tr>
<tr>
<td>In-flight services</td>
<td>5</td>
<td>8</td>
<td>23</td>
</tr>
<tr>
<td>Cargo head</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Current Statistics of Women in Aviation Careers in US

Pilots
Source: FAA’s Aeronautical Center (12.31.07 data)

<table>
<thead>
<tr>
<th>ALL</th>
<th>WOMEN</th>
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</thead>
<tbody>
<tr>
<td>590,349 Pilots (total)</td>
<td>35,784</td>
</tr>
<tr>
<td>84,339 Students</td>
<td>9,559</td>
</tr>
<tr>
<td>239 Recreational</td>
<td>17</td>
</tr>
<tr>
<td>2,031 Sport</td>
<td>64</td>
</tr>
<tr>
<td>211,096 Private*</td>
<td>13,694</td>
</tr>
<tr>
<td>115,127 Commercial*</td>
<td>7,101</td>
</tr>
<tr>
<td>143,953 Airline Transport*</td>
<td>5,349</td>
</tr>
<tr>
<td>12,290 Rotorcraft (only)</td>
<td>NA</td>
</tr>
<tr>
<td>21,274 Glider (only)</td>
<td>NA</td>
</tr>
<tr>
<td>92,175 Flight Instructors**</td>
<td>6,232</td>
</tr>
</tbody>
</table>

Non-Pilots
Source: FAA’s Aeronautical Center (12.31.07 data)

<table>
<thead>
<tr>
<th>ALL</th>
<th>WOMEN</th>
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<tbody>
<tr>
<td>666,559 NonPilot (total)</td>
<td>138,452</td>
</tr>
<tr>
<td>322,852 Mechanic*</td>
<td>6,524</td>
</tr>
<tr>
<td>40,277 Repairmen*</td>
<td>2,193</td>
</tr>
<tr>
<td>8,186 Parachute Rigger*</td>
<td>594</td>
</tr>
<tr>
<td>74,544 Ground Instructor*</td>
<td>5,726</td>
</tr>
<tr>
<td>19,043 Dispatcher*</td>
<td>3,087</td>
</tr>
<tr>
<td>250 Flight Navigator</td>
<td>1</td>
</tr>
<tr>
<td>147,013 Flight Attendant</td>
<td>118,426</td>
</tr>
<tr>
<td>54,394 Flight Engineer</td>
<td>1,901</td>
</tr>
</tbody>
</table>

* Numbers represent all certificates on record. No medical examination required.
** Includes includes pilots with an airplane only certificate. Also includes those with an airplane and a helicopter and/or glider certificate. For example, if a pilot holds a private airplane certificate and a commercial helicopter certificate, the pilot would be categorized as commercial.

“Why don’t women run airlines?” is a new, four-part series in the Centre for Asia Pacific Aviation’s Airline Leader magazine. Reviewing the profiles of over 200 airlines around the world, the magazine found just 15 female CEOs/MDs, of which half are from low cost carriers (LCC). The report notes: “On balance, the women who progress more readily tend to have worked in regional or startup airlines where the proximity to the coal face is greater. This means it becomes less important to help the woman executive move through different commercial experiences, because this track is anyway unavoidable. The magazine’s research shows “in most cases the newer or regional airlines have a greater percentage of women in senior positions with a very high proportion of women in the marketing and planning roles in low-cost airlines.” Visit www.airlineleader.com to read the entire series.

Women in Aviation: The Facts
Women have been involved in aviation since its earliest days. From E. Lillian Todd, who designed and built aircraft in 1906 to Helen Richey, who became the first woman pilot for a US commercial airline in 1934, women have assumed a variety of roles in the industry. At the close of the 20th century, Astronaut Eileen Collins became the first female Space Shuttle Commander.

During the last two decades, the number of women involved in the aviation industry has steadily increased and women can be found in nearly every aviation occupation today. However, the numbers are small by comparison. Women pilots, for example, represent only six percent of the total pilot population.

At the first Annual International Women in Aviation Conference in 1990, participants recognized the need for more women in the industry and for a support group to serve as mentors, advisors and interested colleagues. Following a number of successful conferences, Women in Aviation, International (WAI) was established as a professional, non-profit organization in 1994 to address those needs. We are dedicated to encouraging young people to consider aviation careers as well as provide networking opportunities for women and men throughout the aviation industry.

Women in Aviation, International is a nonprofit 501(C) (3) organization dedicated to providing networking, education, mentoring and scholarship opportunities for women (and men) who are striving for challenging and fulfilling careers in the aviation and aerospace industries. For more information about WAI and its Annual Convention visit www.wai.org

Dr. Peggy Chabrian
WAI President & Founder
Women in Aviation

Lillian Dukes
Vice President-Technical Services for American Eagle

Lillian is widely recognized as someone making a difference in the technology industry. She has spoken internationally on issues facing maintenance organizations within the airlines and has continued to mentor students and employees in their professional growth.

With more than 20 years in the aerospace industry, Lillian began her career as an engineer with General Electric Aerospace. Prior to joining American Eagle, she spent 11 years with the American Airlines Maintenance and Engineering organization, where she held various leadership positions in Purchasing, Inventory Control, Engineering, Component Maintenance and Production Control.

In April 2001, she left American to join Midwest Airlines, where she assumed the position of Director-Technical Services. She later held the position of Vice President-Maintenance for Independence Air before joining American Eagle in 2006, as Vice President-Technical Services.

Education: Master’s degree in Electrical Engineering from Villanova University, Bachelor’s degree in Electrical Engineering and Mathematics from Carnegie-Mellon University

Captain Krista Poppe
Manager-JetBlue University Gateway Program at Cape Air

Krista Poppe joined Cape Air in 2008 as a First Officer and in addition to working in pilot recruitment soon became involved with the JetBlue University Gateway Program. She has since become a Captain, and also manages the gateway program, as well as pilot recruitment for Cape Air. Krista enjoys working with each of the students as they progress through the program from interns to captains at Cape Air.

“We really enjoy learning about each student during their internship semester at Cape Air. It’s a chance to really see what these young adults are made of, and develop lasting relationships. My goal is to be a resource for each of them throughout this program and their careers. To have the ability to connect with the future of this industry is rewarding and a lot of fun. Plus I can easily relate, I only graduated college three years ago!”

Cape Air teamed up with JetBlue and two of the top aviation universities in the country, the University of North Dakota and Embry Riddle Aeronautical University, to create a kind program which takes a young aviator from their studies at the University to the JetBlue cockpit, as an airline captain.

Education: Bachelor’s degree in Aviation Science from Saint Louis University

Captain Mitzi Young
Atlantic Southeast Airlines

Mitzi didn’t always want to be a pilot. While going to college, she was working as a bookkeeper at a small flying club in Columbus, GA, when one of the club’s members invited her to go for a flight. Once in the air, she knew instantly that flying was something she wanted to do for the rest of her life.

In 1984 at Atlantic Southeast Airlines.

In 1997, Mitzi became the first line pilot to pass the CRJ check ride and soon after became a line check airman. She eventually was appointed Atlantic Southeast’s Flight Operations Security Manager and then transferred to the airline’s training department in 2003, where she has been a check airman for Atlantic Southeast’s entire jet fleet, a ground school instructor and simulator instructor.

With 27 years as a commercial airline pilot, Mitzi is now No. 19 on the seniority list of more than 1,700 pilots. “I love this place, and this is where I want to be. Regional airlines aren’t just stepping stones to something bigger anymore; they’re a place where you can have a long-term career, and this one is special.”

Kerry Frank
President/CEO of Balanced IT Solutions

Using her leadership skills and creative abilities, Kerry has developed an alternative to the redundant manual processes plaguing virtually all airlines, specifically the management of employee training and regulatory compliance. The company’s product: COMPLY365 provides a streamlined electronic system that increases the productivity of all functional areas where it is used and facilitates communications between all departments of the airline.

Named President and CEO in July 2009, Kerry has established the airline industry as a goal and vision of Balanced IT Solutions.

Her team of industry experts have more than 75 combined years of experience in aviation and IT.

During the next 16 months, she earned her private pilot’s license and instrument rating, and then moved to Atlanta to earn her multi-engine rating and commercial pilot’s license. For four years she worked for Georgia Power as a power line patroller before being hired in 1984 at Atlantic Southeast Airlines.

Mitzi was Number 120 on the seniority list of 120 pilots when she piloted her first flight in the right seat of an Embraer Bandeirante. She upgraded to captain several years later on the Brasilia and eventually flew the airline’s Dash 7, CRJ200, CRJ700 and CRJ900.

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Peggy Gilligan
FAA Associate Administrator for Aviation Safety

Peggy has been with the Federal Aviation Administration since 1980 and before she was named to her current position in January 2009, she served as the Deputy Associate Administrator for 14 years. As Associate Administrator, Peggy leads the organization responsible for setting, overseeing, and enforcing safety standards for all parts of the aviation industry – airlines, manufacturers, repair stations, pilots, mechanics, air traffic controllers, and any person or product that operates in aviation. These programs have a direct impact on every facet of domestic and international civil aviation safety.

Since 2001, Peggy has served as the government co-chair of the Commercial Aviation Safety Team – a joint industry/government group committed to improving aviation safety by reducing the risk of accidents. The fatal accident rate in US commercial aviation dropped by 65% from 1997 to 2007 – in part due to the work of this team.

Peggy was Chief of Staff at the FAA, serving four Administrators. She also served in the Chief Counsel’s office in Washington and as a staff attorney in FAA’s Eastern Region in New York.

Education: 1979 graduate of Boston University School of Law, 1975 graduate of Manhattanville College

Lesley Kaneshiro
CEO of Hawaii Island Air

The first woman regional airline CEO, Lesley Kaneshiro was promoted in January 2010 to lead the Honolulu-based Hawaii Island Air. Previously serving as the Vice President-Finance and Chief Financial Officer, Lesley has been with the regional airline since 2004 and previously spent four years at Aloha Airlines as Director-Treasury Services.

Charged with growing the company and returning it to profitability, as well as rebuilding employee morale, customer confidence, reliability and onboard quality, the Dash 8 operator operates 392 weekly flights on all of the major Hawaiian Islands. Currently, the airline employs 250.

Lesley encourages young women considering a career in aviation to study hard in school and seek out opportunities to learn about the field of aviation. Island Air currently provides an educational opportunity for students interested in aviation careers and encourages them to apply for the Island Air Explorer Program. The airline holds Explorer Post #2437 from Learning For Life, an affiliate of the Boy Scouts of America. The 10-week program is a great introduction with hands on airline experience from employee volunteers who perform the daily functions.

Deborah A. P. Hersman
12th Chairman of the National Transportation Safety Board

The keynote speaker at the RAA 35th Annual Convention in Milwaukee, WI, Deborah has been a Member of the NTSB since June 2004 and has chaired a number of public events hosted by the Board. During her tenure, she has been the Member on the scene of 19 major transportation accidents.

She holds a commercial drivers license with passenger, school bus, and air brake endorsements. She successfully completed a motorcycle basic rider course and holds a motorcycle endorsement. She is a certified Child Passenger Safety Technician. She has also completed the 40-hour HAZWOPER (Hazardous Waste Operations and Emergency Response Standard) training course.

Before joining the Board, Chairman Hersman was a Senior Professional Staff Member of the US Senate Committee on Commerce, Science and Transportation from 1999 to 2004 where she was responsible for a number of transportation issues, and earlier served as Staff Director and Senior Legislative Aide to Congressman Bob Wise of West Virginia.

She is married and is the mother of three sons.

Education: Bachelor of Arts degrees in Political Science and International Studies, Virginia Tech University; Master of Science degree in Conflict Analysis and Resolution from George Mason University

Megan Rosia
Vice President-Government Affairs for Pinnacle Airlines Corp.

Megan joined Pinnacle Airlines Corp. in the new position of Vice President of Government Affairs and reports directly to Phil Trenary, President and CEO. Based in Washington, DC, Megan worked for 12 years as the chief regulatory attorney for Northwest Airlines, as Managing Director–Government Affairs and Associate General Counsel. After her tenure with Northwest, Megan was appointed to serve as FAA Assistant Administrator for Government and Industry Affairs. She coordinated with Congress, industry and other executive branch agencies on major aviation legislative initiatives, including FAA reauthorization and appropriation bills. Most recently, Megan was a partner with Crowell & Moring in Washington, DC, practicing in the firm’s nationally recognized aviation and public policy groups.

A native of Vienna, VA, Megan and her husband, Mark, have two sons and reside in Bethesda, MD.

Education: J.D. from College of William and Mary

Fill in the blank: The keynote speaker at the RAA 35th Annual Convention in Milwaukee, WI, Deborah has been a Member of the NTSB since June 2004 and has chaired a number of public events hosted by the Board. During her tenure, she has been the Member on the scene of 19 major transportation accidents.

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Education: Bachelor of Arts degrees in Political Science and International Studies, Virginia Tech University; Master of Science degree in Conflict Analysis and Resolution from George Mason University
As a child, Nadya constantly visited airports with her parents to watch airplanes take off and land. She was always intrigued by their power and the thought of these huge masses flying high in the sky at speeds of 500 plus miles per hour. Her parents were very familiar with the words “When I grow up I want to be a pilot”. Nadya grew up sharing her father’s hobby of building and painting miniature airplanes, as well as trains, automobiles, houses and buildings. The bond she shared with her father built her knowledge of model airplanes over the years and ultimately prepared her for her perfect dream job.

She started working in inventory at age 17 at California-based PacMin, a 65-year-old manufacturer of aviation models. Eventually she worked her way into the graphics department learning about the technical aspects of making aviation models of all types and sizes. Now nine years later, Nadya continues to have the same excitement and passion for her job. “I appreciate what PacMin represents: Giving Flight to Imagination!”

Education: Graphic Design at California State University, Fullerton

Ellen draws on her more than 15 years of experience in the commercial airline industry for her current role in administering the Republic Airways emergency response plan, including its Family Assistance program for all of its carriers. She has also overseen OSHA compliance for the company and ensured it met hazmat shipping and environmental regulations. Most recently, RAA selected Ellen to chair the association’s Emergency Response Working Group.

Her broad industry experience in safety and regulatory compliance is integral for her interface with the critical operational and safety components of all Republic’s certificated carriers. Ellen works closely with her safety counterparts at the Company’s five legacy airline partners.

Before joining Republic in 2000, Ellen worked for PSA Airlines as a flight attendant and owned and operated a graphic design company in New York City. She lives in Indianapolis, IN and volunteers at the Ronald McDonald House of Indianapolis.

Education: Bachelor of Fine Arts in Communication Design from Pratt Institute and maintains OSHA 511 and 301 certificates for General Industry

With a 25-year career at SkyWest, Lori learned the ropes at the airline’s front lines in 1985 as a reservations agent in St. George, UT and eventually worked her way to become station manager in Palm Springs, CA. In 1994, Lori was promoted to Regional Director, overseeing SkyWest Delta Connection stations in the Mountain West. In 2005, Lori was named Director – Delta Connection at SkyWest’s largest hub in Salt Lake City. In that position she was responsible for the station operations at 60 SkyWest and contract locations, and worked closely with SkyWest’s mainline partners Delta and United.

When she was promoted to her current position as Vice President - People in November 2007, Lori played an integral role in the company’s evolution and success in a rapidly changing environment. Today, she oversees SkyWest’s employee relations, corporate communications, cultural and leadership development divisions to support an operation of more than 11,000 aviation professionals. She continues her passion for maintaining a people-oriented culture at SkyWest by focusing on exceptional service through education and experience.

She and her husband, Brent, have three children.

Carolyn is the only woman to serve as the organization’s chief executive in its 63-year history – a role she assumed one month after 9/11. She serves as editor of Collegiate Aviation News and the Collegiate Aviation Guide, a comprehensive guide of more than 100 degree-granting programs in the United States and Canada, and as a contributor for several other publications and articles. Carolyn is a founding board member of Women in Aviation, International (WAI) and served as staff vice president from 1997 to 2001. Additionally, she was the founding editor of WAI’s magazine, Aviation for Women.

Carolyn has spent most of her professional career in and around collegiate aviation education; including almost a decade in Auburn University’s Department of Aerospace Engineering—home of the Aviation Management program at the time—and in the President’s Office. For the past eight years, she has served as a member of the Auburn University Aviation Management Advisory Board.

As an active member in a number of aviation organizations, and as a private pilot and aircraft owner, Carolyn spends much of her leisure time engaged in aviation-centered activities.
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