Patient Experience Journal Releases Fall 2014 Issue

Published in association with The Beryl Institute, open access, peer-reviewed journal shares ideas and research on patient experience improvement across healthcare settings

Dallas, TX (November 20, 2014) – The Beryl Institute announces the publication of Volume 1, Issue 2 of Patient Experience Journal (PXJ), an international, open access, peer-reviewed journal focused on research and proven practices around understanding and improving patient experience. PXJ includes a breadth of topics reinforcing the wide range and impact that patient experience has in the healthcare market today.

The second issue of PXJ supports the goal of elevating the patient experience conversation, helps align the voices engaged and provides the space for listening, learning and impact. It includes twenty articles from over 75 contributing authors on themes including:

- Patient Experience Practices
- Measurement of Patient Experience Efforts
- The Impact of Patient Experience in Specific Patient Populations
- Patient and Family Voice

Authors represent organizations such as Brigham and Women's Hospital, Harvard Medical School, Massachusetts General Hospital, Mayo Clinic College of Medicine, New York City Health and Hospitals Corporation, Northwestern University Feinberg School of Medicine, University of British Columbia, University of Florida and others.

“The contributions in Issue 2 continue to actively expand the research conversation on patient experience performance and improvement. Their insights, ideas and challenges add momentum to the patient experience movement overall, reinforcing the power found in the sharing of ideas,” said Jason Wolf, Editor of PXJ and President of The Beryl Institute. “As we continue to engage more individuals in the patient experience conversation, from researchers and academics to practitioners and innovators, PXJ serves as an important connecting point in the growing patient experience community.”

Over ten thousand individual articles have been downloaded from the inaugural issue of PXJ since its release in April 2014, reinforcing PXJ’s broad reach and impact on the emerging field of patient experience.

To access Volume 1, Issue 2 of PXJ, visit: http://pxjournal.org/journal/.

For those interested in contributing to the growing conversation on patient experience, PXJ is accepting submissions for its next issue through January 31, 2015.

###
About The Beryl Institute:
The Beryl Institute is the global community of practice and premier thought leader on improving patient experience in healthcare. The Beryl Institute serves as an independent, non vendor or provider-related community dedicated to bringing together the many voices, views and perspectives on improving the patient experience.

The Institute defines the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.