The Beryl Institute Introduces Patient and Family Advisors Community

Community serves as resource hub and gathering place for individuals focused on strengthening the voices of patients and families across the healthcare continuum

Dallas, Texas (August 20, 2015) – Reinforcing its commitment to engage a broad range of voices and views putting patients, families and care partners first, The Beryl Institute introduces its Patient and Family Advisors (PFA) Community. As both a place to connect with others, share and/or gather ideas, the PFA Community provides a linkage to extensive leading edge work taking place today to drive stronger patient and family engagement, increase the focus on patient and family centeredness and positively involve patient and family voice.

The PFA Community is led by Barbara Lewis, founder of Joan’s Family Bill of Rights, and Zal Press, founder of Patient Commando Productions. The PFA Community leadership was inspired by feedback from The Beryl Institute’s Global Patient and Family Advisory Council, which will contribute advice on strategy, growth opportunities and future plans for the community.

The intention of the PFA Community is not to duplicate the many efforts currently addressing patient and family advisory issues, but rather to complement and point people in the direction of those resources. The PFA Community intends to:

- Serve as a hub and access point for related and relevant resources, tools and education regarding the roles of patient and family advisors
- Provide a dynamic collaborative space for ongoing peer-to-peer dialogue, the sharing of ideas and proven practices and a place to turn to for support and guidance
- Engage participants in the work of The Beryl Institute, as it looks to shape and influence the broader conversation on the patient experience in healthcare and reinforce the important value of patient and family voice

“We are excited to extend the energy and actions of our Global Patient and Family Advisory Council, with the creation of the new Patient and Family Advisors Community. This effort reinforces our commitment to support the expanding conversation on the importance of patient and family voice in healthcare today and underlines our focus at the Institute to link people to great work already taking place on issues critical to patient experience excellence,” said Jason Wolf, president of The Beryl Institute. “We believe, and our research shows, that patient and family voice matters; it has and always will.”

To learn more about the PFA Community, visit http://www.theberylinstitute.org/default.asp?page=PFACommunity.

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About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.